

ACCIDENT INVOLVING GBJ 4356X AND SJM 7143M ON 10/09/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 10/19/2020 11:22 PM

To: contact@coldsolutions.sg <contact@coldsolutions.sg>

Our Ref: CC4/AIG20009735/Aes3

19 OCT 2020

COLD SOLUTIONS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 4356X AND SJM 7143M ON 10/09/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.