

Shirley Hiew (LKK Auto)

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Sent: Wednesday, 16 September 2020 4:01 pm
To: Gnoh, Pau Loong
Cc: Zila @ Ah Lim Motor Company; Shirley Hiew (LKK Auto)
Subject: RE: Sompom ref : CMTD2002656 ; RE: Query on Authorisation - SJL5903E

Dear Pau Loong,

Noted and Thanks on the instruction.

We will update client accordingly.

Thanks !!

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Gnoh, Pau Loong [mailto:PauLoong.Gnoh@sompo.com.sg]
Sent: Wednesday, 16 September 2020 3:59 PM
To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Cc: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: Sompom ref : CMTD2002656 ; RE: Query on Authorisation - SJL5903E

Dear Mui Hong,

Thank you for your email and we confirm repair limit at \$ 9K and please proceed.

Excess \$ 300 applies.

Please inform insured that repairs will be made at your side, Ah Lim Motor, thank you.

[work from home]

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.
Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Sent: Wednesday, September 16, 2020 3:56 PM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Teo, See Ling <seeling.teo@sompo.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>
Subject: RE: Sompo ref : CMTD2002656 ; RE: Query on Authorisation - SJL5903E

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pau Loong,

We are able to undertake repair capped at \$9K.

Pls advise authorisation

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Wednesday, 16 September 2020 3:54 PM
To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Cc: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Teo, See Ling <seeling.teo@sompo.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>
Subject: Sompo ref : CMTD2002656 ; RE: Query on Authorisation - SJL5903E

Dear Mui Hong,

As just spoken for this case, you mention that you were not inform for the limit for repair at \$ 9K and only just heard this from me today.

In view of this, please confirm that you are able to repair at \$ 9K and please note excess : \$ 300 applies, thank you.

[work from home]

Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Wednesday, September 16, 2020 3:32 PM
To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: Query on Authorisation - SJL5903E

Dear Mui Hong,

This case is currently under the care of my colleague, Pau Loong.

Dear Pau Loong,

For your action please.

Working From Home with effect from 06 April 2020 till further notice

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Sent: Wednesday, September 16, 2020 3:24 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: Query on Authorisation - SJL5903E
Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Melvin,

We refer to the above vehicle surveyed by LKK on 14/09 .

Pls advise on the authorisation as client is also checking with us on the repair.

Pls do let us know if we can proceed with the repair.

Thanks !

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170