

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 11 September 2020 3:17 pm
To: 'Wong, Lorriance'; 'Ye, Yong Kang Melvin'
Cc: 'Han, Bernard'; 'Teo, Grace'; assignments; SUR
Subject: RE: LKK \ CMTD2002656/LOR - SJL5903E - OD CLAIM ACC ON 10.09.20 - VEH IN - Pls arrange survey today
Attachments: PRELI ADVISE (OD) - SJL 5903E.pdf

Dear Lorriance/Melvin,

Enclosed preliminary revised of vehicle SJL 5903E. The photographs we will provide to you as soon as possible..

Date of survey: 11/09/2020

We have Not authorise repair.

Kindly let us have your authorize approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 11 September 2020 10:49 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Han, Bernard' <Bernard.han@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2002656/LOR - SJL5903E - OD CLAIM ACC ON 10.09.20 - VEH IN - Pls arrange survey today

Dear Sir/Mdm,

Thank you for the assignment.

G.NIVITHA
LKK Auto Consultants Pte Ltd

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 11 September 2020 10:36 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>
Subject: LKK \ CMTD2002656/LOR - SJL5903E - OD CLAIM ACC ON 10.09.20 - VEH IN - Pls arrange survey today

Our Reference : CMTD2002656/LOR
Your Reference: SJL5903E

Hi Zila,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Lorriance Wong** is the handler of this case who can be contacted at 63295 175/
lorriance.wong@sompo.com.sg

Please be informed that we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO/ Summer,

Please assist to arrange **Mr. Kenneth or Mr. Marcus** to conduct the motor survey on **Own Damage** basis.

Please **revert** with your preliminary report upon completion of survey to my colleague, **Ms. Lorriance/ Melvin** for authorisation.

Aside to **Lorriance/ Melvin**,

Please advise on the Excess and Authorisation.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Friday, September 11, 2020 10:06 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: SJL5903E - OD CLAIM

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle will be @ ALM AMK Autopoint Workshop.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170



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