

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 14 December 2020 3:52 PM
To: claims@premiumauto.com.sg; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SMJ8296D - OD AIG - SURVEYED 11 SEP 20

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$9665.28 before excess \$3,000.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 8 December 2020 4:34 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SMJ8296D - OD AIG - SURVEYED 11 SEP 20

Dear Sharifah,

Please be informed that we are still pending for insurance's approval for repair cost and supplementary. Once approve, we will send you a confirmation.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Sent: Tuesday, 8 December 2020 4:29 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMJ8296D - OD AIG - SURVEYED 11 SEP 20

Hi Shiau Chan

We refer to your email below dated 01/12/2020.

Any updates on the finalisation?

Thank you.

Best Regards
Sharifah
Claims Advisor

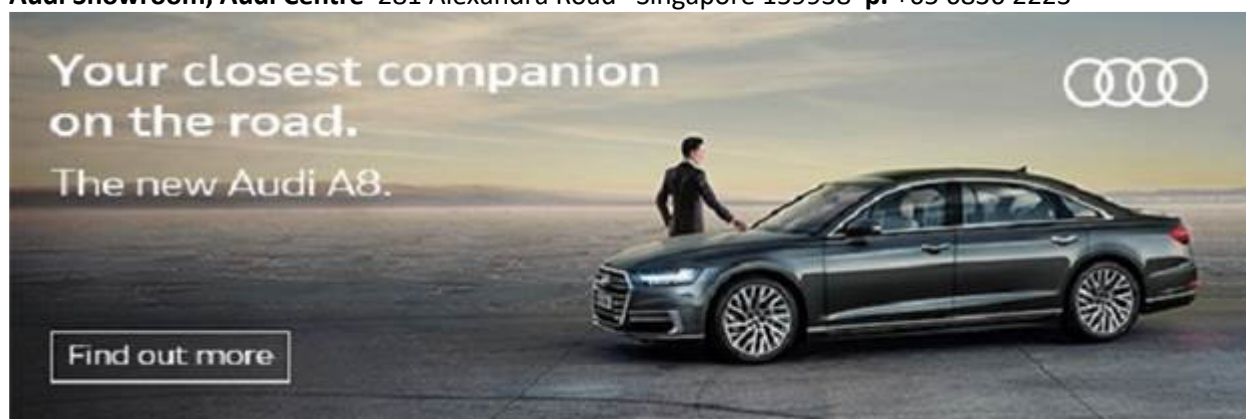
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9964

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Tuesday, 1 December 2020 9:17 AM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SMJ8296D - OD AIG - SURVEYED 11 SEP 20

Dear Sharifah,

Please be informed that we are pending for insurance's approval for repair cost & supplementary. Once approve, we will send you a confirmation.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Monday, 30 November 2020 6:11 PM

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SMJ8296D - OD AIG - SURVEYED 11 SEP 20

Importance: High

Hi Shiau Chan & Team

Please assist to finalise this case soonest as we are submitting for recovery.

Thank you.

Best Regards

Sharifah

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Sent: Monday, 16 November 2020 5:10 PM

To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>; 'SUR' <sur@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com; 'Adrian Ling' <adrianling@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMJ8296D - OD AIG - SURVEYED 11 SEP 20

Hi Shiau Chan and all,

Revised estimate and photograph is attached.

Please confirm repair cost of \$9665.28 @ 4 days.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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