

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

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## Policy Query

Policy No.  Date of Accident

Vehicle No. (For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5086309412-03		RG TRADE & INVESTMENT PTE LTD	200100770M	GPC	drive CLASSIC	SJZ1144G	SJZ1144G	22/11/2019	26/10/2020

## Claim Handling

## Accident MT/1103048

Policy No.	5086309412-03	Vehicle No.	SJZ1144G	GST Registration No.	200100770M
Certificate No.					
Policyholder Name	RG TRADE & INVESTMENT PTE LTD			Policyholder NRIC	200100770M
Product Code	PRIVATE CAR INSURANCE	Cover Type	drivo CLASSIC	Loading	0
Contact No.(Mobile)	91691645	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	<input type="text"/>
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

## ▼ Accident Details

Report Date	11/09/2020 15:01	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	10/09/2020	Time of Accident hh:mm	10:00	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ECP TWDS ROCHOR RD EXIT				

## ▼ Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	2500.00	YIED TP Excess	0.00	Driver Is Covered?	Covered
Additional Excess	0				
Total OD Excess Applicable	3100.00	Total TP Excess Applicable	0.00		

## ▼ Benefits

## ▼ GST Registered Information

GST Registered	Yes	GST Registration Date	01/09/2007
GST Registration No.	200100770M	GST Status Verified	Yes
Modification History	11/09/2020 15:08:24 System changed GST Registration No. from NA to 200100770M 11/09/2020 15:08:24 System changed GST Registration Date from 01/01/2015 to 01/09/2007 11/09/2020 15:08:24 System changed GST Status verified from No to Yes		

## ▼ Policyholder Mailing Address

Address 1	101 CECIL STREET	Address 2	#10-05 TONG ENG BUILDING	Address 3	SINGAPORE 069533
Address 4		Address Type	Singapore address	Post Code	069533
Unit No.		Related Policy Number	5086469584-03		

## ▼ OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	11/10/1996
Unnamed driver Name	SIDHARTH B RAJAGOPAL	Driver NRIC	S9671205G	Driving Experience	4
Register Date of Driver License	24/03/2016	Driver Age	23	Contact No.(Home)	
Contact No.(Mobile)	90222141	Contact No.(Office)		Address 3	SINGAPORE 469983
Address 1	62 BAYSHORE ROAD	Address 2	#22-03 BAYSHORE PARK	Post Code	469983
Address 4		Address Type	Singapore address		
Unit No.	22-03				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

## Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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## Modification History

Claim 002 New

Claim Type *	OD-MD	Insured Name	RG TRADE & INVESTMENT PTE	Insured NRIC	200100770M
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	62251172
Email Address		OI Vehicle Number	SJZ1144G	TP Vehicle Number	GBF8169P
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	SJZ1144G / GBF8169P ON 10 Sept 2020				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	11/09/2020 17:00	Claim Close Date		Date Received	11/09/2020 00:00
Report Taken By	Jackson			OD Excess Collected by Workshop	
<input checked="" type="checkbox"/> Print AK letter					

Save Submit

## Attachment

Accident No.	MT/1103048	Claim No.	002
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	11/09/2020 17:03

Path *	Category *	Confidential	Urgency *	Description *
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

▼ Attachment List

Attachment	Uploaded By/Date	Category		Urgency	Description	Msg Sent? (CO)
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:03	NRIC/ Driving License	Y	Normal	NRIC/ Driving License 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:03	SAS		Normal	SAS 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:02	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:02	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:02	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:02	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:01	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:01	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:01	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:01	Photos		Normal	Photos 2020-9-11	
	NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERV1 CES) on 11 Sep 2020 17:01	Photos		Normal	Photos 2020-9-11	

▼ **Video List**

Uploaded By/Date	Folder Date	File Name	Source	Action
		<div>Display in New Window</div> <div>Scan and uploading</div>		



**ASSIGNMENT (IDAC)****By CSO- Nature of Accident:**

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar ( ) a) Pedestrian ( )
- b) M/cycle ( ) b) Animal ( )
- c) Bicycle ( )
- 3) Vehicle hit Road Side Objects:
- a) Govrn. Property ( ) b) Road Work Object ( )  
(Eg: signboard, barrier, tree etc)
- c) Private Property ( )
- 4) Vehicle drop into drain ( )
- 5) Damage due to Act of God:
- a) Fallen Object ( ) b) Flood ( )
- c) Other, \_\_\_\_\_
- 6) Parked & Found Damaged:
- a) Vandalism ( ) b) Hit by Moving Object ( )
- 7) Theft Case
- a) Stolen ( ) b) Damage found ( )  
when recovered.
- 8) Fire
- a) Whilst driving ( ) b) Parked ( )
- 9) Accident date more than 24hrs ( )

**Remarks for internal information****Remarks to appear in Works Order & Assessment report**

- 1) Potential Total Loss ☒
- 2) SRS Light on ( )
- 3) ABS Light on ( )

Vehicle left 1 1/2 mth till COE  
expire.

MV 11.0

11,884-11,475  
~ 409.

**By Assessor- 1) Vehicle Information**

Veh No: SJZ 1144G Yr Regn: Oct 2010

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV  
/ Truck / Trailer or

Make & Model: Honda Civic c.c. 1595

Colour: Brown Transmission Type: Auto / Manual

Eng/No: R16A15000022 Sp. Reading: 180560

C/No: JHMF D4620A S200013

Gen. Cond: Good / Fair / Poor / Burnt or

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55 R16  
R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Yokohama

Front		Rear	
R/Bal.	<u>S</u> mm	R/Bal.	<u>S</u> mm
L/Bal.	<u>S</u> mm	L/Bal.	<u>S</u> mm

Parallel Import: Yes / No

Towed-In: Yes / No

Repair Type: LS / I.B.I

Towing Required: Yes / No

No of Repair Days: 6

Vehicle in Idac: Yes / No

D.O.I. 11/09/2020

Time: 1458 hrs

**By Assessor- 2) Comments**

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle ( ) b. Motorcycle ( ) c. Bicycle ( ) d. Pedestrian ( )
- e. Animal ( ) f. Govrn Object ( ) g. Road Work Object ( )
- h. Private Property ( ) i. Drain ( ) j. Road Kerb/Grass Verge ( )
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object ( ) b. Flood ( ) c. Vandalism ( ) d. Fire ( )
- e. Moving Object ( ) f. Stolen ( ) g. Stolen & Recovered ( )

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	770M
Vehicle Details	
Vehicle No.:	SJZ1144G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Sep 2020
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6L AUTO
Primary Colour:	Brown
Manufacturing Year:	2009
Engine No.:	R16A15000022
Chassis No.:	JHMF4620AS200013
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$22,950.00
Original Registration Date:	27 Oct 2010
First Registration Date:	27 Oct 2010
Transfer Count:	1
Actual ARF Paid:	\$22,950.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Oct 2020
PARF Rebate Amount:	\$11,475.00 (2)
Intended COE Rebate Details	
COE Expiry Date:	26 Oct 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$33,132.00
COE Rebate Amount:	\$409.00
<b>Total Rebate Amount:</b>	<b>\$11,884.00 (1)</b>

The information contained herein is correct as at 11 Sep 2020

OK



## Claim Handling

Task Transfer Exit

## Accident MT/1103048

LOS SAL SUB

Policy No.	5086309412-03	Vehicle No.	SJZ1144G	GST Registration No.	200100770M
Certificate No.					
Policyholder Name	RG TRADE & INVESTMENT PTE LTD			Policyholder NRIC	200100770M
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	91691645	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

## Accident Details

Report Date	11/09/2020 15:01	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	10/09/2020	Time of Accident hh:mm	10:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	ECP TWDS ROCHOR RD EXIT				

## Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	2,500.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0.00				
Total OD Excess Applicable	3,100.00	Total TP Excess Applicable	0.00		

## Benefits

## GST Registered Information

GST Registered	Yes	GST Registration Date	01/09/2007
GST Registration No.	200100770M	GST Status Verified	Yes
Modification History	11/09/2020 15:08:24 System changed GST Registration No. from NA to 200100770M 11/09/2020 15:08:24 System changed GST Registration Date from 01/01/2015 to 01/09/2007 11/09/2020 15:08:24 System changed GST Status Verified from No to Yes		

## Policyholder Mailing Address

Address 1	101 CECIL STREET	Address 2	#10-05 TONG ENG BUILDING	Address 3	SINGAPORE 069533
Address 4		Address Type	Singapore address	Post Code	069533
Unit No.		Related Policy Number	5086469584-03		

## OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	SIDHARRTH B RAJAGOPAL	Driver NRIC	S9671205G	Driver DOB	11/10/1996
Register Date of Driver License	24/03/2016	Driver Age	23	Driving Experience	4
Contact No.(Mobile)	90222141	Contact No.(Office)		Contact No.(Home)	
Address 1	62 BAYSHORE ROAD	Address 2	#22-03 BAYSHORE PARK	Address 3	SINGAPORE 469983
Address 4		Address Type	Singapore address	Post Code	469983
Unit No.	22-03				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

## Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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## Modification History

## Investigation

## Claim 002 OD-MD

## Claim Case Officer Tan Siew Choo

LOS SAL SUB

Claim Type	OD-MD	Insured Name	RG TRADE & INVESTMENT PTE L	Insured NRIC	200100770M
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	62251172
Email Address		OI Vehicle Number	SJZ1144G	TP Vehicle Number	GBF8169P
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address				Name of Preferred Workshop	
Claim Description	SJZ1144G / GBF8169P ON 10 Sept 2020				
Preferred Workshop Contact No.		Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	income to assign workshop	GIA report	Received
Date Registered	11/09/2020 17:04	Claim Close Date		Date Received	11/09/2020 17:26
Report Taken By	Jackson	Workshop Repairer		Total Loss but Repaired	
<input checked="" type="checkbox"/> Print AK letter				OD Excess Collected by Workshop	

## Modification History

## Special Claim Creation Approval

Approval	Reason
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## Remarks

## damage assessment Attachment

## Vehicle Info

Vehicle Make	HONDA	Vehicle Model	CIVIC	Engine Capoty	
Date of Registration	27/10/2010	Classis No.	JHMPD4620AS200013		
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle in IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Parallel Import *	<input type="radio"/> Yes <input checked="" type="radio"/> No
Type of Tender *	Own Damage	Assessor Name *	BRYAN	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		

Windscreen Parts & Labour  
Cost

Total Loss \*

☒ Yes ☐ No

Market Value(\$) \*

11,884.00

Scrape Value(\$) \*

11,475.00

Economical Repair Value(\$) \*

409.00

Remark \*

REMARK: VEHICLE LEFT 1 IN THE HALF MONTH TILL COE EXPIRE.

Remark for Supplementary

#### Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root	1	16000101	BUMPER (FRONT)	1	Replace	X
Not Applicable						
ABS						
ABSORBER						
ACCELERATOR						
ACTUATOR						
ADVERTISEMENT STICKER						
AIR BAG						
AIR BLOWER						
AIR BOX						
AIR CHAMBER BOX						
AIR CLEANER						
AIR COMPRESSOR						
AIR CON						
AIR CON (VAN)						
AIR COOLER						
AIR DISTRIBUTOR						
AIR FILTER						
AIR FLOW						
AIR GRILLE						
AIR HORN						

Save Submit