Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 16 February 2022 16:38

To: Lee, Ming-Yao
Cc: Admin A

Subject: RE: Our ref: 0805248911SG-003 | Accident Involving SJU8811U & SLL2106K on

1/8/2019 LKK REF: CC4/AIG20009714/es3

Hi Ming Yao,

We refer to the above matter.

Third party did not send in the vehicle for survey or repair till date.

In view we will cancel the case and submit the merimen fee for reimbusment.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com> Sent: Tuesday, 30 November 2021 17:49

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Our ref: 0805248911SG-003 | Accident Involving SJU8811U & SLL2106K on 1/8/2019 LKK REF:

CC4/AIG20009714/es3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, CC4/AIG20009714/es3

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Lee, Ming-Yao < MingYao.Lee@aig.com > Sent: Tuesday, November 30, 2021 5:42 PM
To: Admin A <admin-a@lkkauto.com >

Subject: Our ref: 0805248911SG-003 | Accident Involving SJU8811U & SLL2106K on 1/8/2019

Hi Team,

Please assist to check there is any correspondence from TP.

Do close file if case idle > 12 months.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building 78 Shenton Way, Level 10 Singapore 079120 Tel +(65) 6419 1769 Ming-Yao.Lee@AIG.com | www.AIG.sg

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