

Su Li (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 11 September 2020 2:13 PM
To: Claims Dept of CTI; Su Li (LKK Auto); Admin A; Jia Le (LKK Auto)
Subject: RE: OUR REF: SNM20D203310/C02/SJK6249J/CHNGPW & YOUR REF: TP : LKK REF - CC6/CTI20009708/Ads3) -SJR3857L on 05/09/2020 -DIRECT SETTLEMENT
Attachments: SAS2816431.PDF

Dear Jia Le

Attached herewith our insured's SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 11 September 2020 1:06 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sul@lkkauto.com; Admin A <admin-a@lkkauto.com>; JiaLe@lkkauto.com
Subject: OUR REF: SNM20D203310/C02/SJK6249J/CHNGPW & YOUR REF: TP : LKK REF - CC6/CTI20009708/Ads3) -SJR3857L on 05/09/2020 -DIRECT SETTLEMENT

Dear Adeline,

Please assist on LKK Auto on D/S

Note: officer in charge – Adeline Chng – 6389 6155

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, September 11, 2020 10:36 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMK SJK 6249J (OI : CTI - TBA) and SJR 3857L (TP : LKK REF - CC6/CTI20009708/Ads3) on 05/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJR 3857L at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)