

**MS First Capital Insurance Limited**  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
**Attn: Motor Claims Dept**  
**Yr Ref: D20003631MFSH**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0645/2020/NH

From  
Telephone +65 -  
Telefax +65 -  
Mobile +65 -  
Our Dept  
Email

9-Dec-2020

Date

1

Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SKT 8765 M - Audi A6 2.0 TFSI MU.**

With reference to the above-mentioned vehicle, no. **SKT 8765 M**, claimant, **Mr. Li Baoshun**, please find the related document per attached.

1. A copy of the Original invoice no. 85015746 – S\$ 5,383.71.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

First Insurance – SKT 8765 M



**Authorization Letter**

PA/TP/0645/2020/TT

25 Sept 2020

Mr. Li Bao Shun  
130 Tanjong Rhu Road  
#08-08  
Singapore 436918

**MS First Capital Insurance Limited**  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
**Attn: Motor Claims Dept**  
**Your Ref: D20003631MFSH**

Dear Sir/Madam,

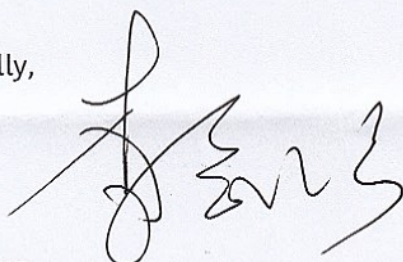
**ACCIDENT INVOLVING VEHICLES SKT 8765 M / SHC 7086 X  
AT AYE TO KEPPEL ROAD ON 5 SEPTEMBER 2020.**

I am the owner of SKT 8765 M.

I confirmed that I will be claiming for Loss of Usage and hereby authorized your esteemed company to settle the Loss of Usage and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Li Bao Shun

Copy to Norah Khai, Premium Automobiles Pte Ltd



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20003631MFSH  
ACCIDENT DATE : 05/09/2020 14:55  
ACCIDENT LOCATION : KEPPEL ROAD LAMP POST 126S8  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : TAN CHENG KIAT  
INSURED VEHICLE : SHC7086X  
INVOLVED PARTY : SKT8765M  
SETTLEMENT SUM : \$ 5,691.16

This Discharge Receipt is purely for the settlement of property damage. By signing this DR, it does not prejudice the claimant's right in his personal injury claims.

I/We, the under noted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for ~~damages, costs & disbursements~~ property damage arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

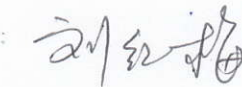
CLAIMANT : LI BAOSHUN

Signature and Date :

 26.1.2021

WITNESS : Liu Hong Mei

Signature and Date :

  
26/01/2021



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 14:13

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

MS FIRST CAPITAL INSURANCE LIMITED MOTOR CLAIM DEPT 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877 068877	Invoice No: 85015746 Date : 04/12/2020 Order : SKT8765M Term : 30	Account: F0006 (T 0) MS FIRST CAPITAL INSURANCE LIMITED MOTOR CLAIM DEPT 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877
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Regn No: SKT8765M (V 24383) Regn Date: 26/05/2015 Mileage: 106633 WIP No.: 48304  
Model: A6 C7 2.0 TFSI MU 4G207H (YOM Chassis: WAUZZZ4G6EN173540 Engine: CDN 412656 Dept: U  
You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS.	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4G5807067A GRU	COVER	1.00	2537.00	2,537.00
X	A4G0807521A 9B9	SPOILER	1.00	342.50	342.50

Parts 2,879.50  
Labour 0.00  
Sublet 2,152.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 5,031.50

7% GST 352.21

Grand Total 5,383.71



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Sep 2020 / 15:00:27

Receipt Date/Time : 07 Sep 2020 / 15:00:27

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200907-002106

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC7086X				
As at 05 Sep 2020/14:50:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC7086X			
	Enquiry Fee	7.00	0.49	7.49
	20200907145836262948			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	526471XXXXXX9363	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAUTO)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Tuesday, 12 January 2021 2:51 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Dear Hsiao Tong,

You have our mandate to settle as follow:

COR : \$5,383.71  
LOU : \$300 (\$100 x 3days)  
LTA : \$7.45  
To offer : \$5,691.16

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of **MS&AD Insurance Group**

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, January 12, 2021 12:08 PM  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Hi Eric,

We refer to your below email.

For LOU, third party had rejected our offer at \$60/day as their client vehicle capacity is 1984cc and the benchmark is \$100.00-\$120.00. Therefore, third party proposed settlement as follows: -

COST OF REPAIR:	\$5,383.71	
LOSS OF USE:	\$300.00	(\$100 x 3 days)
SEARCH FEE:	\$7.45	
<b>TOTAL</b>	<b>\$5,691.16</b>	

Kindly advise further mandate. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Friday, 8 January 2021 4:02 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Dear Hsiao Tong,

You have our mandate to settle as follow:

COR : \$5,383.71

LOU : \$150 - \$180 (\$50 - \$60 x 3days)

LTA : \$7.45

To offer : \$5,541.16 - \$5,571.16

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 15 December 2020 5:19 pm

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Your ref : **D20003631MFSH**  
Our ref : CC4/FCI20009707/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHC7086X(MS FCI) AND SKT8765M(TP) ON 05/09/2020**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"PREMIUM AUTOMOBILES PTE LTD"** at **\$5,691.16(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 9,251.22	\$ 5,383.71 (\$5,031.50 + 7%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,558.67	<b>\$ 5,691.16</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 14 September 2020 4:55 PM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

**YOUR REF: D20003631MFSH**

**LKK REF: CC4/FCI20009707/Aka3**

Dear Eric,



We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Monday, 14 September, 2020 4:50 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Without Prejudice

Dear Khanchna,

We are agreeable to Express Settlement.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of  Insurance Group

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Monday, 14 September 2020 4:39 pm

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Your Ref No: D20003631MFSH  
Our Ref No: CC4/FCI20009707/Aka3

Dear Eric,

We refer to the above matter.

Kindly be informed that the TP vehicle has already been surveyed, we will submit the preliminary advice shortly.

Sorry for the inconvenience caused.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** 14 September 2020 3:35 PM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [ YOUR REF: D20003631MFSH ] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Your Ref No: D20003631MFSH  
Our Ref No: CC4/FCI20009707/Aka3

Dear Eric,

We refer to the above matter and attachments herein.

TP vehicle has not been surveyed as TP workshop are pending for liability clearance. As such, we are unable to submit the preliminary advice.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Your approval please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**



DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)