

Hsiao Tong (LKKAUTO)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 12 January 2021 2:51 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Dear Hsiao Tong,

You have our mandate to settle as follow:

COR : \$5,383.71
LOU : \$300 (\$100 x 3days)
LTA : \$7.45
To offer : \$5,691.16

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of **MS&AD Insurance Group**

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, January 12, 2021 12:08 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Hi Eric,

We refer to your below email.

For LOU, third party had rejected our offer at \$60/day as their client vehicle capacity is 1984cc and the benchmark is \$100.00-\$120.00. Therefore, third party proposed settlement as follows: -

COST OF REPAIR:	\$5,383.71	
LOSS OF USE:	\$300.00	(\$100 x 3 days)
SEARCH FEE:	\$7.45	
TOTAL	\$5,691.16	

Kindly advise further mandate. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Friday, 8 January 2021 4:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Dear Hsiao Tong,

You have our mandate to settle as follow:

COR : \$5,383.71

LOU : \$150 - \$180 (\$50 - \$60 x 3days)

LTA : \$7.45

To offer : \$5,541.16 - \$5,571.16

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 15 December 2020 5:19 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE]- EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Your ref : **D20003631MFSH**
Our ref : CC4/FCI20009707/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC7086X(MS FCI) AND SKT8765M(TP) ON 05/09/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"PREMIUM AUTOMOBILES PTE LTD"** at **\$5,691.16(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 9,251.22	\$ 5,383.71 (\$5,031.50 + 7%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,558.67	\$ 5,691.16

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 14 September 2020 4:55 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

YOUR REF: D20003631MFSH

LKK REF: CC4/FCI20009707/Aka3

Dear Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Monday, 14 September, 2020 4:50 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Without Prejudice

Dear Khanchna,

We are agreeable to Express Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 14 September 2020 4:39 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Your Ref No: D20003631MFSH
Our Ref No: CC4/FCI20009707/Aka3

Dear Eric,

We refer to the above matter.

Kindly be informed that the TP vehicle has already been surveyed, we will submit the preliminary advice shortly.

Sorry for the inconvenience caused.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 14 September 2020 3:35 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK [YOUR REF: D20003631MFSH] ACCIDENT BETWEEN SKT 8765M & SHC 7086X (FCI) ON 05/09/2020

Your Ref No: D20003631MFSH
Our Ref No: CC4/FCI20009707/Aka3

Dear Eric,

We refer to the above matter and attachments herein.

TP vehicle has not been surveyed as TP workshop are pending for liability clearance. As such, we are unable to submit the preliminary advice.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)