Summer Lee (LKK Auto)

From:

Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent:

Thursday, 10 September, 2020 3:30 PM

Admin; Claims Dept of CTI; Jenny Lew

Cc: 'Alice'; Balasubramaniam; mirage1195@gmail.com; assignments; SUR

Subject: RE: SNM20D203171/SJY4034B/LEWLC / FW: ACCIDENT ON 31.08.2020 INVOLVING

FBF 9749J & SJY 4034B ALONG PUNNGOL WAY [BSA. 9895]; Your Insured vehicle

no. SJY 4034B

WITHOUT PREJUDICE

Dear Sirs

We refer to your email below.

We noted that you are not agreeable to our proposed list of surveyors. We will assign our panel surveyor M/s LKK Auto to conduct the Pre-repair survey.

Please contact our surveyor to conduct the pre repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please arrange for the survey.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Admin <admin@bsalaw.com.sg>

Sent: Thursday, September 10, 2020 10:37 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew

<jenny.lew@sg.cntaiping.com>

Cc: 'Alice' <alice@bsalaw.com.sg>; Balasubramaniam <bala@bsalaw.com.sg>; mirage1195@gmail.com

Subject: RE: SNM20D203171/SJY4034B/LEWLC / FW: ACCIDENT ON 31.08.2020 INVOLVING FBF 9749J & SJY 4034B

ALONG PUNNGOL WAY [BSA. 9895]; Your Insured vehicle no. SJY 4034B

M/s China Taiping Insurance Singapore Pte Ltd

Dear Sir,

We refer to the captioned matter and your email dated today.

Kindly take note that we have instructions to reject your panel of motor surveyors.

Our client would be conducting a survey with their surveyor, <u>Mr Jayson Liaw from Pro-Option Services</u>. If you disagree with our clients's choice of surveyor, please arrange for your own surveyor to also survey the motorcycle.

On a separate note, kindly contact our client's workshop GNG Motor Trading Co., Tel: 6283 6560 / 9664 8992 (Mr Ong) before you send your surveyor down if you choose your own surveyor.

The motorcycle would be at :-

GNG Motor Trading Co.

Block 6 Defu Lane 10

#01-564

Singapore 539187

Tel: 6283 6560 / 9664 8992

Attention: Mr Ong

Thank you.

Regards

Ms Mavis

Secretary

For and on behalf of

Mr Bala

M/s BSA Law Chambers LLC

DID: 6435 0019

Email: admin@bsalaw.com.sg

M/s BSA LAW CHAMBERS LLC (UEN No. 201502330R)

133 New Bridge Road #10-04 Chinatown Point Singapore 059413

Tel: 6236 2001 Fax: 6532 0412

Email: bala@bsalaw.com.sg

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This e-mail is confidential and may also be privileged. If you are not the intended receipient please notify us immediately at Telephone: 6236 2001 or Fax No. 6532 0412. You should not copy this e-mail or use it for any purpose nor disclose its contents to any other person.

From: Ben Tang < Ben.Tang@sg.cntaiping.com > Sent: Thursday, September 10, 2020 9:48 AM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Admin <<u>admin@bsalaw.com.sg</u>>; Alice <<u>alice@bsalaw.com.sg</u>>; 'Bala' <<u>bala@bsalaw.com.sg</u>>; Jenny Lew <<u>jenny.lew@sg.cntaiping.com</u>>

Subject: RE: SNM20D203171/SJY4034B/LEWLC / FW: ACCIDENT ON 31.08.2020 INVOLVING FBF 9749J & SJY 4034B

ALONG PUNNGOL WAY [BSA. 9895]; Your Insured vehicle no. SJY 4034B

Dear Sir

We refer to your email dated 09 September 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Thursday, September 10, 2020 8:59 AM

To: Admin <admin@bsalaw.com.sg>; Alice <alice@bsalaw.com.sg>; 'Bala' <bala@bsalaw.com.sg>; Jenny Lew <ienny.lew@sg.cntaiping.com>; Ben Tang Ben.Tang@sg.cntaiping.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203171/SJY4034B/LEWLC / FW: ACCIDENT ON 31.08.2020 INVOLVING FBF 9749J & SJY 4034B ALONG PUNNGOL WAY [BSA. 9895] ; Your Insured vehicle no. SJY 4034B

Dear Ben,

Please conduct PRS for FBF9749J.

Note: officer in charge – Jenny Lew.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Admin <admin@bsalaw.com.sg>

Sent: Wednesday, September 9, 2020 6:16 PM

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: 'Alice' <alice@bsalaw.com.sg>; Balasubramaniam <bala@bsalaw.com.sg>

Subject: ACCIDENT ON 31.08.2020 INVOLVING FBF 9749J & SJY 4034B ALONG PUNNGOL WAY [BSA. 9895]; Your

Insured vehicle no. SJY 4034B

M/s China Taiping Insurance Singapore Pte Ltd
Dear Sir / Madam,
We refer to the captioned matter.
Enclosed is the pre-repair inspection Notice, for your necessary action.
If the 3 rd party vehicle is not your insured, please notify us urgently.
Thank you.
Regards Ms Mavis Secretary For and on behalf of Mr Bala M/s BSA Law Chambers LLC DID: 6435 0019 Email: admin@bsalaw.com.sg
M/s BSA LAW CHAMBERS LLC (UEN No. 201502330R) 133 New Bridge Road #10-04 Chinatown Point Singapore 059413 Tel: 6236 2001 Fax: 6532 0412 Email: bala@bsalaw.com.sg
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