

# ACCIDENT ASSIST

ROC: 53375754A

Address: Blk 24 Sin Ming Lane #01-94 Midview City Singapore 573970

Tel: 63341182

Fax: 63341482

Email:

## Letter of Demand

Date: 09 October 2020

Ref No: FBQ9953C

To: AIG Insurance Singapore Pte Ltd

AIG Building

78 Shenton Way

Singapore 079120

Thru: LKK AUTO CONSULTANTS PTE. LTD.

Attention: Motor Claims Dept

Dear Officer-in-charge

Case: Accident claim for vehicle FBQ9953C and SLZ899U on 17.08.2020

With reference to above case.

Please find attached copies:

Invoice Reference -AASGIV20-060010	\$3150.00
Loss of Use- 4 days	\$40 x 4= \$160.00
Authorisation Letter	-
LTA Search Fee	-
<b>Total Cost</b>	<b>\$3310.00</b>

Yours Faithfully,



Ashwath

Email: management@assist.com.sg

**AUTHORIZATION TO ACT**

**(AIG Asia Pacific -- EXPRESS THIRD PARTY CLAIM)**

I, NUR HAFIRSHAH BINTE ZULCANAIN ("the third party claimant")  
of 137 MARSLING ROAD #07-2002, SG 730137 (address),  
owner of FBQ9953C (vehicle no.) hereby authorize  
ACCIDENT ASSIST SG

("the workshop") to act for me with respect to claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. FBQ9953C that was  
damaged pursuant to the accident which occurred on 17/08/2020 (date) along  
UPPER BUKIT TIMAH ROAD (location)  
involving vehicle no/s SL2899U ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner  
that they deem fit and the workshop is further authorized to receive payment  
further to settlement of my claim with payment cheque/s made in favour of the  
workshop.

I further acknowledge that any settlement the workshop may reach on my behalf  
is on a without prejudice and without admission of liability basis insofar as the  
driver/owner/insurers of the other vehicle/s is concerned.

Date this 09 day of 10 (month) 2020 (year)

HN

Signed by "the third party claimant"

AZ



Signed by "the workshop"



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ACCIDENT ASSIST SG ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,150.00 (Repair Cost), S\$80.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. FBO 9953C that was damaged pursuant to the accident which occurred on 17/08/2020 (date) along UPPER BUKIT TIMAH AFTER L/P 4 (location) involving vehicle no/s SLZ 899U. This is pursuant to the inspection conducted on 11/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NUR HAFIRSHAH BINTE ZULKANAIN ("the third party claimant") of vehicle no. FBO 9953C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBO 9953C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 03 (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



## ROC: 53375754A

Singapore 573970

Tel: 63341182

Fax: 63341482

Email: management@assist.com.sg

DATE: 09 OCTOBER 2020

Vehicle Number: FBQ9953C  
Vehicle Make/Model: Yamaha MT-15  
Chassis no.: MH3RG5610KK004228  
Engine no.: G3K9E0029067

Attn: Motor Claim Department

Make all checks payable to Accident Assist SG

Thank you for your business!



Our Ref : TP/IP/34899/2020  
Date : 27 August, 2020

NUR HAFIRSHAH BINTE ZULKANAIN  
137 MARSILING ROAD  
#07-2002  
SINGAPORE 730137

Dear Sir/Madam

**ACCIDENT INVOLVING FBQ9953C & SLZ899U ALONG UPPER BUKIT TIMAH  
ROAD TOWARDS CLEMENTI ROAD AFTER OLD JURONG ROAD ON 17  
AUGUST 2020 AT 1316 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of SLZ899U had committed an offence of Careless Driving causing hurt under Sec 65 (4) (a) of the Road Traffic Act. Action has been initiated against the said driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Muhammad Noor Bin Abdul Rahman at 65476201 or via email [Muhammad\\_Noor\\_RAHMAN@spf.gov.sg](mailto:Muhammad_Noor_RAHMAN@spf.gov.sg)

Yours faithfully

Perlin Chong  
for Head Traffic Investigation  
Traffic Police



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG20009696/Kes3**

12 JAN 2021

**DING YEN SHEE DANIEL**  
9 HINDHEDE PLACE  
SINGAPORE 587859

Dear Sir/Madam,

**ACCIDENT INVOLVING SLZ 899U AND FBQ 9953C ON 17/08/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*asher*

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Print Received Message

This mail is associated with :

**\*FBQ9953C (8009671908SG)**  
**[SLZ899U]**

TP

NUR HAFIRSHAH BINTE ZULKANAIN

Aug 17 2020 1:00PM

[DING YEN SHEE DANIEL]

Lee Luew Sing Motor

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 09/03/2021 11:26 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$\$3270.00) - FBQ9953C - Claim Handler: Goh, Jeremy-CX

Approved:3270.00:mandate approved. LOU to start at \$80 first. subject to all documents in order.