

Our Ref : T 0920 / SH 8961G /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 18-Sep-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**WITHOUT PREJUDICE**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**ACCIDENT INVOLVING OUR TAXI SH 8961G YOUR INSURED SML6434A  
AND OTHER SJW5064T ON 9-Sep-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 8961G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SML6434A we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,230.50
2	<u>2</u> days Loss of Rental @ \$ 116.95 per day	\$ 233.90
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$ -
4	GIA / LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<b>\$ 1,466.40</b>

**HIRER'S CLAIM**

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
	<b>Total Claims :</b>	<b>\$ 1,626.40</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SML6434A
- c) GIA / Police report/s of : SH 8961G
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH8961G , SML6434A , SJW5064T ON 09-Sep-20 21:00  
ALONG TAMPINES AVE 2 X AVE 5**I / We **TAN KAY TONG** (Hirer) NRIC No.: **SXXXX412I**and/or (Relief) NRIC No.: **SXXXX412I**Taxi Number **SH8961G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Sep-2020**Name of Hirer **TAN KAY TONG**Hirer NRIC **SXXXX412I**

Signature :

Address **896 TAMPINES STREET 81 #02-886  
520859**Contact No. **83728791**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, COMFORTDELGRO ENGINEERING PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,230.50 (Repair Cost), S\$160.90 (Loss of Rental), S\$2.00 (Disbursement) for vehicle no. SH 8961G that was damaged pursuant to the accident which occurred on 09/09/2020 (date) along TAMPINES AVENUE 2 (location) involving vehicle no/s SML 6434A. This is pursuant to the inspection conducted on 10/09/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD (the third party claimant”) of vehicle no. SH 8961G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 8961G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4<sup>th</sup> (day) of March (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LAYANG DRIVE  
SINGAPORE 508969

Signed by “the workshop” (with chop)

*The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document”*

**Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD**

**Workshops**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

**COMPANY REG. NO.: 199506048W**  
Page: 1

8010004  
AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120  
CONTACT NO: 64193000      3225094

**VEHICLE NO**      **NO/DATE**  
SH 8961G      91524095 15.09.2020  
**MAKE**      **JOB NO.**  
HYUNDAI      305421649  
**MODEL**      **ODOMETER READING**  
I-40  
**DATE OF REG**  
13.12.2017  
**CHASSIS CODE**      **JOB TYPE**  
KMHLB41UMHU098595

Description : 3P 09.09.2020

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		1,150.00
Add GST @ 7.000 %		80.50
<b>Total Invoice amount</b>		<b>1,230.50</b>

Issued by : KATHERINETAN 15.09.2020 16:28:17  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT AND COLLISION DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHOSE VEHICLES ARE DRIVEN AND TOWED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND REPORT ANY DAMAGE WITHIN 7 DAYS FROM SUCH DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, CONDITIONS, DEFECTS AND/OR DAMAGE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED FROM DAY TO DAY FROM THE DATE OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE, FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM YOU AS CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20090123

Date: 15 September 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 09/09/2020 @ 21:00 hrs  
ALONG TAMPINES AVE 2 X AVE 5  
INVOLVING SML6434A, SJW5064T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8961G** (the "Taxi"). The Taxi was hired to **TAN KAY TONG IC NO SXXXX412I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER
		FROM	TO		FROM	TO	
6/9	TAN KAY	3930	28	542	1908	8.18	
7/9	Choo	3932	01	153	0840	1900	
7/9	TAN KAY	3934	36	234	19.50	7.18	
8/9	Choo	3935	92	166	0735	1905	
8/9	TAN KAY	3938	64	265	19.18	7.50	
9/9	Choo	3939	97	150	0740	1900	
9/9	TAN KAY	3942	00	201	19.38	7.38	
10/09/20	Accident			Loyang	0950	—	
11/09/20	Repair	TAN KAY	Tanis		—	1200	

DATE	NAME OF DRIVER
11/10	
12/10	
13/10	
14/10	
15/10	
16/10	
17/10	
18/10	
19/10	
20/10	
21/10	

# TP Insurer Enquiry

## ENQUIRY DETAILS

Accident Date	09/09/2020
NRIC/FIN or Co. Reg. No.	
Vehicle No.	SML6434A

## Policy Details

Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
Catherine Por Moy Juan [ComfortDelGro Engineering Pte Ltd]	10/09/2020 10:45	SML6434A	09/09/2020	AIG Asia Pacific Insurance Pte. Ltd.	65-6419- 3000	29/05/2020- 28/05/2021		<a href="#">Receipt</a>

**Note:**

- All submitted enquiry will be recorded and you can refer back from the History.

SM 8961C

## **Jasper Chua (LKK Auto)**

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Wednesday, 16 September 2020 3:48 PM  
**To:** NORZUL1970@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SH 8961G / SML 6434A / OTHERS ON 09/09/2020

**Our Ref: CC4/AIG20009691/T1ba3**

16 SEPTEMBER 2020

**NORFEAH BINTE HARYONO**

Dear Sir/Madam,

**ACCIDENT INVOLVING SH 8961G / SML 6434A / OTHERS ON 09/09/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a Property Damage Claim from Body Repairer/Workshop acting on behalf of the owner of SH 8961G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SH8961G (5786097763SG)**  
**[SML6434A]**

TP  
COMFORT TRANSPORTATION PTE LTD  
Sep 9 2020 9:00PM  
[NORFEAH BINTE HARYONO]  
ComfortDelGro Engineering Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 14/10/2020 11:41 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1393.40) - SH8961G - Claim Handler: Loh, Chee-Heng

Approved:1393.40:COR \$1,230.50 rental \$160.90 (up to 2 days x \$80.45) GIA fee \$2.00 \*rental relief of \$36.50 from Comfort till 30 Sep 2020. To verify if otherwise. LOE claimed under BI claim.

### DOCUMENTS SUMMARY

There are no documents.