

## Mei Kwan (LKKAuto)

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**From:** Olea, Maricel <Maricel.Olea@aig.com>  
**Sent:** Monday, 14 September, 2020 9:17 AM  
**To:** Jaslin Kok (LKK Auto); Ng, Jeffreysaykiat  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Mavis, Chew  
**Subject:** #5394852083SG004#023# RE: Escalating of third party bodily injury - AIG REF: 5394852083SG \*\*\* LKK REF: CC4/AIG20009688/Upa3

Hi Jaslin,

Thank you for the referral. Our OIC is Jeff and he has acted on this matter.

Best Regards,  
**Maricel Olea**  
**AIG**

Senior Complex Claims Examiner  
Claims Department

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**From:** Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]  
**Sent:** Monday, September 14, 2020 8:38 AM  
**To:** Olea, Maricel; Mavis, Chew  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [EXTERNAL] Escalating of third party bodily injury - AIG REF: 5394852083SG \*\*\* LKK REF: CC4/AIG20009688/Upa3

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBN 5999M on 10/09/2020.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Hsiao Tong – 6742 3197

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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