

Summer Lee (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Thursday, 10 September, 2020 12:01 PM
To: Admin-D (LKKAuto); SUR
Cc: Justin Wong; Derrick Quok; Kenneth Lim
Subject: FW: Third party survey - SJQ4561M Your insured: SML3885B DOA: 09.09.2020 || C10007265
Attachments: SJQ4561M.pdf

Hi Team,

We would like to arrange TP survey for SJQ4561M. TP chose Mr. Marcus to survey the vehicle. Our PH has not reported yet.

Workshop information:
Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
O. +65 6858 5151

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
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From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: Thursday, 10 September 2020 11:41 AM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>
Subject: RE: Third party survey - SJQ4561M Your insured: SML3885B DOA: 09.09.2020 || C10007265

Dear Ivy,

Please arrange LKK marcus for the survey.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
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From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Thursday, September 10, 2020 11:27 AM
To: caymen@tlmotor.com.sg; Claims <claims@budgetdirect.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>
Subject: RE: Third party survey - SJQ4561M Your insured: SML3885B DOA: 09.09.2020 || C10007265

Without Prejudice

Dear Sirs,

Please find the list of our proposed surveyors.

Mr. Philip Phoong (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. William Ng (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd)
Mr. Mohammed Rasul (LKK Auto Consultant Pte Ltd)

Mr. Mohamad Taufihk (LKK Auto Consultant Pte Ltd)
Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)
Mr. Marcus Chua (LKK Auto Consultant Pte Ltd)
Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)
Mr. Pang Kiah Keen (Frankie) (FormTeam Adjusters Pte Ltd)
Mr. Chua Soo Teck (Benjamin) (FormTeam Adjusters Pte Ltd)
Mr. Ng You Han (FormTeam Adjusters Pte Ltd)
Mr. Soon HanXin (Gary) (FormTeam Adjusters Pte Ltd)
Mr. Chow Bo Xiong (FormTeam Adjusters Pte Ltd)
Mr. Derrick Quok – our in house surveyor
Mr. Kenneth Lim - our in house surveyor

Kindly let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Regards,

Ivy Ratilla
Executive, Claims Admin

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From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: Thursday, 10 September 2020 10:34 AM
To: Claims <claims@budgetdirect.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: Third party survey - SJQ4561M Your insured: SML3885B DOA: 09.09.2020

Without Prejudice

Your ref: - SML3885B

Our ref: - SJQ4561M

DOA: 09.09.2020

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report; - resend once ready
- b. Copy of the estimated cost of repair. – resend once ready

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

**** Please arrange survey asap as vehicle is grounded.**

Thank you.

Regards,

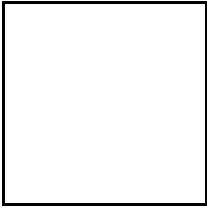


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