Vic (LKKAuto)

Kang, Sam <Sam.Kang@aig.com> From: Wednesday, 26 July, 2017 9:27 AM Sent:

Vic (LKKAuto) To:

Cc: Asher Sng (LKKAuto); Admin A

RE: Update on outstanding file [AIG Ref: #5705651249SG003#023#] **Subject:**

Dear Vic,

Acknowledged your email below with thanks.

Regards, Sam Kang

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, July 25, 2017 7:44 PM

To: Kang, Sam

Cc: Asher Sng (LKKAuto); Admin A; Vic (LKKAuto)

Subject: Your Ref: 5705651249SG _ RE: Update on outstanding file

Your Ref: 5705651249SG

Our Ref: CC6/AIG15017555/M1ha3

Dear Sam,

ACCIDENT INVOLVING VEHICLES SGW 3161U (OI) AND SGN 8073E (TP) ON 13.10.15

We refer to the above matter.

Please be informed that this is a clear-cut case where OI rear-ended TP.

However, till date, we haven't received the LOD from TP since our last email dated on 30/08/2016 (see enclosed).

As such, in view of TP inactivity, we will proceed to temporarily close the matter and submit our Survey report in merimen.

We will reopen the matter should there be any further development.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Hsiao Tong (LKKAuto)

Sent: Thursday, 20 July, 2017 7:37 AM **To:** Kang, Sam <Sam.Kang@aig.com>

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: RE: Update on outstanding file

Hi Sam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you.

By copy to Vic,

Kindly assist. CC6/AIG15017555/M1ha3

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kang, Sam [mailto:Sam.Kang@aig.com]
Sent: Wednesday, 19 July, 2017 8:55 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Update on outstanding file

Dear Hsiao Tong,

Will appreciate if you could update me on the following matter:-

S/No.	TP vehicle no.	AIG Ref.	Remarks	LKK Ref:	LKK Remarks:
	/ TP W/s /				
	DOA				
7	SGN 8073E /	#5705651249SG003#	Email from Nur	CC6/AIG15017555/M1ha3	Pending
	Supreme		Syafiqah to OI	(Vic)	finalisation on
	Auto /		on 18.08.2016 –		COR.
	13.10.2015		update?		
			•		

Regards, Sam Kang (Ms) AlG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1882 | Fax +(65) 6835 7416 sam.kang@aig.com | www.aig.com.sg

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