

INS. CASE OWNER:

CC 6/AIG150 17555 / mlha3

LKK:

IDAC:

Surveyor:

MEF

DOI:

ASSIGNMENT

15-10-15

Date / Time:

15-10-15

Registered in Merimen:

16-10-15

Pre-assign / CCU / FTE

Insured Vehicle No.:

SGW 31614

Name of Insured:

Lee Lat Guan

Insured Tel No.:

HP:

97542671

Excess Sec II :SS

D.O.A.:

13-10-15

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

570565124959

Policy No.:

Make / Model:

Place of Accident:

Alay Buona Vista Drive

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGN 8073E

INSRS:

WSP:

Tel:

Liability:

RMKS:

Supreme Auto

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

20/10/15

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup): 18/08/16 - EMAIL

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI: (EMAIL)

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/10/15 - NO OI GIA, first sent out.

26/7/16 @ 12.11PM CALLED OI MDM LEE @ 9754 2671 & 62100 843 2x. NO ANSWER.

28/7/16 11.02AM CALLED OI. BOTH NUMBER NOT AVAILABLE.

16/08/16 @ 2.09PM CALLED OI MR LEE @ 9754 2671. NO ANSWER.

17/08/16 @ 11.12AM CALLED OI 2x. NO ANSWER.

18/08/16 9.08AM CALLED OI NO RESPONSE.

18-08-16 TO SEND LETTER TO OI

20/08/16 NO FEEDBACK FROM OI. EMAIL LIABILITY CLARTE. PENDING COR PINNING.

04-04-17 TO EXPEDITE SETTLEMENT WHICH IS NOT MUCH.

PRELIMINARY ADVICE

Date/Time:

Sent By:

26-07-17 TO CLOSE THE FILE. ✓

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27 ✓

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

(OI REAR - ENDED TP) ✓

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x days)

Loss of Income (LOI):

S\$

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total: S\$ Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

4280.00