Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Tuesday, 19 January 2021 12:06 PM

To: KHOCW@YAHOO.COM.SG

Cc: Admin A

Subject: ACCIDENT INVOLVING SJV 8535L & SHF 121H ALONG/AT BALESTIER ROAD ON

04/09/2020

Our Ref: CC3/CTI20009670/Qra3

KHO CHUNG WAH JAMES (GU SONGHUA)- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 8535L & SHF 121H ALONG/AT BALESTIER ROAD ON 04/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHF 121H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was changing lane and collided with Third Party who was moving in own lane. Vehicles should keep in proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)