

## Mei Kwan (LKKAuto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Tuesday, 22 September, 2020 5:37 PM  
**To:** Admin A; Jia Le (LKK Auto); Jaslin Kok (LKK Auto)  
**Subject:** RE: OUR REF: SNM20D203231/C02. YOUR REF: SHF121H (TP : LKK REF - CC3/CTI20009670/Qda3) ON 04/09/2020  
**Attachments:** SAS - SJV8535L.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** HMK

[Strictly Confidential]

Dear Sirs

Please refer to the requested SAS.  
Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

### **Cecilia Low (Ms)**

Senior Executive  
Claims

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Friday, 11 September 2020 2:05 PM  
**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; JiaLe@lkkauto.com; jaslinkok@lkkauto.com  
**Subject:** OUR REF: SNM20D203231/C02/SJV8535L/LOWCT & YOUR REF: SHF121H (TP : LKK REF - CC3/CTI20009670/Qda3) ON 04/09/2020

RE-SEND

Dear Cecilia,

Please assist on LKK Auto on D/S

Note: officer in charge – Cecilia Low – 6389 6530

**\*\*\* Kindly quote our reference number when replying.**

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Thank you & Best regards.

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Friday, September 11, 2020 2:02 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; 'jaslinkok@lkkauto.com' <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'JiaLe@lkkauto.com' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving SJV8535L (OI : CTI - TBA) and SHF121H (TP : LKK REF - CC3/CTI20009670/Qda3) on 04/09/2020

Dear Cecilia,

Please assist on LKK Auto on D/S

Note: officer in charge – Cecilia Low – 6389 6530

**\*\*\* Kindly quote our reference number when replying.**

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Thank you & Best regards.

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Friday, September 11, 2020 11:17 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJV8535L (OI : CTI - TBA) and SHF121H (TP : LKK REF - CC3/CTI20009670/Qda3) on 04/09/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 121H at M/s SMRT Automotive Services Pte Ltd – Woodlands on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler , you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)