

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 30 December 2020 2:24 PM
To: Lee, Ming-Yao
Cc: Admin A
Subject: RE: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020

Dear George,

We refer to the above matter.

Please be informed that we have requested for the video from TP but yet to receive a copy.

Since there is no reply from them to date, we will proceed to submit WP.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 12 November 2020 10:20 AM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020

Dear George,

We refer to the above matter.

We have requested for the video from TP but yet to receive a copy.

We will revert upon receipt and we will proceed to submit WP.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Thursday, November 12, 2020 9:55 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020

Hi Khanchna,

We received letter from insured's lawyer that insured is filing claim againsts TP.

I will inform them that we have received the claim from TP and we shall settle claim at best on WP basis.

Meanwhile, appreciate to obtain video footage from TP if available.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 30 December 2020 2:23 PM
To: 'Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)'
Cc: 'Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA)'; 'Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses)'; 'Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)'; 'Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)'; 'Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)'; Admin A
Subject: RE: OUR REF:BUS/08/20/7018 - ACCIDENT ON 29/08/20 INVOLVING SG5585J AND SKM8500Y ALONG BS:44739 (BLK 180-JELEBU ROAD) *** LKK REF: CC3/AIG20009669/Qka3

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

Kindly be informed that we will submit our report to our principal for their further handling.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 30 December 2020 2:14 PM
To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:BUS/08/20/7018 - ACCIDENT ON 29/08/20 INVOLVING SG5585J AND SKM8500Y ALONG BS:44739 (BLK 180-JELEBU ROAD) *** LKK REF: CC3/AIG20009669/Qka3

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

We would like to request a copy of accident video footage /scene photos/police investigation result (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 12 November 2020 10:15 AM

To: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/08/20/7018 - ACCIDENT ON 29/08/20 INVOLVING SG5585J AND SKM8500Y ALONG BS:44739 (BLK 180-JELEBU ROAD) *** LKK REF: CC3/AIG20009669/Qka3

WITHOUT PREJUDICE

Dear Sir/Madam,

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, November 6, 2020 1:54 PM
To: KRISTINE@ASIACARRENTAL.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SG 5585J & SKM 8500Y ON 29/08/2020

Our Ref: CC3/AIG20009738/Qka3

**ASIA CAR RENTAL
[POLICY HOLDER]**

Dear Sir/Madam,

ACCIDENT INVOLVING SG 5585J & SKM 8500Y ON 29/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte. Ltd to resolve the third party claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have any evidence/information (for e.g. accident photo/accident video) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. **by 15/11/2020**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please let us know the name of the workshop that is assisting you to make the counter claim against third party vehicle so that we can update your insurance company (AIG).

If successful, kindly confirm the percentage of the claim settlement (for example: 50% or 100%) and send us a copy of the DV.

"Please note that section 2 excess shall be recovered from you should it be applicable under your policy upon settlement of this claim."

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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