

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 January 2022 1:00 PM
To: Lee, Ming-Yao
Cc: Admin A
Subject: RE: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020
Attachments: SG5585J.mp4

Hi Ming Yao,

Please be informed that third party had submitted a copy of video footage for our review. From third party video, we observe that third party move off from the stationary position while our insured filtered into third party lane.

We are of the view that both parties should exercise caution and would like to propose 50/50 for this matter.

Kindly let us have your comments(if any) and assist to reopen the case n Merimen for our necessary action.

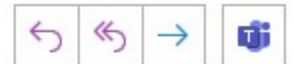
Fw: OUR REF:BUS/08/20/7018 - ACCIDENT ON 29/08/20 INVOLVING SG5585J AN



Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauCh

To Hsiao Tong (LKKAuto)

Cc Tan Wei Teck (Strides Automotive Services Pte Ltd)



Mon 2



WITHOUT PREJUDICE

Dear Hsiao Tong,

Attached herewith a copy of our bus video footage for your easy reference.
Please look into the matter & let us have your offer soon. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, 30 December 2020 2:24 PM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020

Dear George,

We refer to the above matter.

Please be informed that we have requested for the video from TP but yet to receive a copy.

Since there is no reply from them to date, we will proceed to submit WP.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 12 November 2020 10:20 AM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020

Dear George,

We refer to the above matter.

We have requested for the video from TP but yet to receive a copy.

We will revert upon receipt and we will proceed to submit WP.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Thursday, November 12, 2020 9:55 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Our Ref : 1370451357SG | ACCIDENT INVOLVING SG5585J & SKM8500Y ON 29/08/2020

Hi Khanchna,

We received letter from insured's lawyer that insured is filing claim against TP.

I will inform them that we have received the claim from TP and we shall settle claim at best on WP basis.

Meanwhile, appreciate to obtain video footage from TP if available.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

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