No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No.: +65 6287 6666 Fax No. +65 6287 7764

Co./GST Reg. No. 201603575K

Our Ref

: LAD2009-001

Your Ref

: SJZ5864K,SJZ2197Y, SLL9340D

Date

: 06.January 2021

# CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

# ACCIDENT INVOLVING SMS0552U AND SJZ5864K,SJZ2197Y, SLL9340D ON 04/09/20 05:30 PM ALONG TPE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 17,103.09
2.	Loss of Rental for days @ \$ per day	\$ 1,365.00
3.	Loss of Income for <a>1</a> days @ \$ <a>5</a> per day	\$ 1,050.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 19,525.58

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans leasing Pte. Ltd.

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: +65 6287 6666 Fax No. +65 6287 7764

Co./GST Reg. No. 201603575K

# **Authorization To Act**

We, TRANS LEASING PTE LTD Company Registration No. 2XXXXX575K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SMS0552U and SJZ5864K, SJZ2197Y, SLL9340D along TPE on 04/09/20 05:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of January 2021

Yours Faithfully

Trans Leasing Pte. Ltd.

Jasmine Tan

General Manager

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00003562000

Claim No : SNM20D203293/SJZ5864K/TAYHP

Claimant : TRANS LEASING PTE LTD

: S\$19,350.00

SINGAPORE DOLLARS NINETEEN THOUSAND THREE HUNDRED AND FIFTY

ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMS 552U ' Insured Vehicle No. : SJZ 5864K/

Date of Loss

: 04/09/2020 -

Place of Accident : TPE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: ECHAN STUDIO

Driver Name

: MOHAMAD RIDWAN BIN MOHAMAD MOKHTAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

> HEN: 201603575K

(1) Global Sum

S\$ 19,350.00 ===========

19,350.00

==============

Claimant Name: TRANS LEASING PTE

NRIC No : 2XXXXX575K

Signature

Date

21 JUL 2021

## **Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G **GST Reg. No.:** 201019626G

# **Tax Invoice / Debit Note**

**CHINA TAIPING INSURANCE (S) PTE LTD** 

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO.

: INV2101-007

DATE

: 6. January 2021 REFERENCE NO : LAD2009-001

**DUE DATE** 

PAGE

**TERMS** 

: 6. January 2021

: 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SMS0552U DOA 04.09.20 (PART BY PART-21)	1	17,103.09	17,103.09

Total SGD Excl. GST:

15.984.20

7% GST:

1,118.89

\*\*\*\* SEVENTEEN THOUSAND ONE HUNDRED THREE AND NINE SGD ONLY \*\*\*\*

Total SGD Incl. GST:

17,103.09

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No.: +65 6287 6666 Fax No. +65 6287 7764 Co./GST Reg. No. 201603575K

06 January, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/09/20 05:30 PM at TPE

- 1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SMS0552U. The taxi was hired to KAN TUCK LOONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$65 per day (inclusive of GST).
- 2. Please be advised that the Taxi is insured with on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: +65 6287 6666 Fax No. +65 6287 7764

Co./GST Reg. No. 201603575K

04-09-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	LAD2009-001		Accident Date	04-09-2020
4/9/2020 17:30	24/9/2020 11:30	SMS0552U		

Yours Faithfully,

Trans Leasing Pte. Ltd.

Jasmine Tan

**General Manager** 

# > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

07 Sep 2020 / 14:37:34

Receipt Date/Time: 07 Sep 2020 / 14:37:34

# Tax Invoice/Receipt

Receipt No.: ITNET-00000-200907-001973

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.  Result of Insurance Enquiry - SJZ5864K		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)	
As at 04 Sep 2020/17:30:00					
Insurance Co: CHINA TAIPING INSURA?  1 Insurance Enquiry - SJZ5864K	NCE (SINGAPORE) PIE LID				
Enquiry Fee 20200907143625282360		7.00	0.49	7.49	
	Sub-Total	7.00	0.49	7.49	
Result of Insurance Enquiry - SGZ3733D As at 06 Sep 2020/16:00:00 Insurance Co: NTUC INCOME INS CO-C Insurance Enquiry - SGZ3733D Enquiry Fee		7,00	0.49	7.49	
20200907143625351997		1,00	0.10	11.10	
	Sub-Total	7.00	0.49	7.49	
Result of Insurance Enquiry - SLP4954U As at 05 Sep 2020/11:35:00 Insurance Co: NTUC INCOME INS CO-C	P LTD				
3 Insurance Enquiry - SLP4954U Enquiry Fee 20200907143625421239		7.00	0.49	7.49	
	Sub-Total	7.00	0.49	7.49	
Result of Insurance Enquiry - SGW6889. As at 06 Sep 2020/15:30:00 Insurance Co: NTUC INCOME INS CO-C					
Enquiry Fee 20200907143625506368		7.00	0.49	7.49	
	Sub-Total	7.00	0.49	7.49	
Result of Insurance Enquiry - GBJ9960T As at 05 Sep 2020/11:45:00					
Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD					
5 Insurance Enquiry - GBJ9960T Enquiry Fee 20200907143625592829		7.00	0.49	7.49	
	Sub-Total	7.00	0.49	7.49	
	Total Before Rounding	35.00	2.45	37.45	
	Rounding Difference			0.00	
	Total Amount Payable			37.45	
	Paid By				
	554827XXXXXX5467	eNETS Credit Car	·d	37.45	
	Total			37.45	
	Cash Change			0.00	
	Tendered Amount			37.45	

# Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 17 May 2021 5:04 PM
To: WANMOKH@GMAIL.COM

**Subject:** ACCIDENT INVOLVING SJZ 5864K AND SMS 552U / OTHERS ON 04/09/2020

Our Ref: CC3/CTI20009654/Kea3

17 MAY 2021

## **ECHAN STUDIO**

Dear Sir/Madam,

#### ACCIDENT INVOLVING SJZ 5864K AND SMS 552U / OTHERS ON 04/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

# Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sq.cntaiping.com>

**Sent:** Friday, 16 July 2021 5:01 AM **To:** Asher Sng (LKKAuto); Admin A

Subject: FW: [MANDATE REQUEST] RE: SNM20D203293/SJZ5864K/TAYHP / FW: Direct

Settlement - Accident Involving SJZ5864K (OI: CTI - TBA) and SMS552U (TP: LKK

REF - CC3/CTI20009654/Kea3) on 04/09/2020

Attachments: LETTER TO OI.pdf; TP LOD.pdf; LKK Survey Report.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Dear Sir/Mdm,

Please proceed to per your offer to repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$19,353.08 (all-in).

### Regards,

### Irene Tay

Executive

Claims Department (Motor Division)

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Tuesday, June 22, 2021 10:50 AM **To:** Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM20D203293/SJZ5864K/TAYHP / FW: Direct Settlement - Accident Involving SJZ5864K (OI:

CTI - TBA) and SMS552U (TP: LKK REF - CC3/CTI20009654/Kea3) on 04/09/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM20D203293/SJZ5864K/TAYHP

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$19,353.08 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 68,547.78	\$ 17,103.09
2. Loss of Rental (21days x \$65)	\$ 1,365.00	\$ 1,267.50 (19.5days x \$65)
3. Loss of Income (21days x \$60)	\$ 1,050.00	\$ 975.00 (19.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total\$ 70,970.27	\$ 19,353.08

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Wednesday, 31 March 2021 4:10 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Irene Tay < irene.tay@sg.cntaiping.com >

Cc: Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Claims Dept of CTI

<<u>claimsdept@sg.cntaiping.com</u>>

Subject: FW: SNM20D203293/SJZ5864K/TAYHP / FW: Direct Settlement - Accident Involving SJZ5864K (OI : CTI - TBA) and SMS552U (TP: LKK REF - CC3/CTI20009654/Kea3) on 04/09/2020

Dear Mei Kwan,

Pls find insured gia report to handle third party claim.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

<sup>\*\*\*</sup> Kindly quote our reference number when replying.

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Tuesday, 30 March 2021 6:12 PM **To:** Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

**Cc:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>; Admin A < <a href="mailto:admin-1">admin-1</a>

a@lkkauto.com>

Subject: RE: SNM20D203293/SJZ5864K/TAYHP / FW: Direct Settlement - Accident Involving SJZ5864K (OI: CTI-TBA) and

SMS552U (TP: LKK REF - CC3/CTI20009654/Kea3) on 04/09/2020

Importance: High

Dear Irene.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 9 September, 2020 7:22 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

<a href="mailto:</a><a href="mailto:AsherSng@lkkauto.com">
Tay <a href="mailto:irene.tay@sg.cntaiping.com">
irene.tay@sg.cntaiping.com</a>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203293/SJZ5864K/TAYHP / FW: Direct Settlement - Accident Involving SJZ5864K (OI: CTI-TBA) and

SMS552U (TP: LKK REF - CC3/CTI20009654/Kea3) on 04/09/2020

Dear all,

Please note that officer in charge for this case is Irene Tay 63896192.

Claim no. SNM20D203293/SJZ5864K/TAYHP.

Dear Irene,

Pls revert LKK.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

#### Thank you

## **Chong Boon Sen**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, September 9, 2020 4:20 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJZ5864K (OI: CTI - TBA) and SMS552U (TP: LKK REF - CC3/CTI20009654/Kea3)

on 04/09/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 552U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)