

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 10 September 2020 5:46 PM
To: 'Claims'; Admin A; Admin-D (LKKAuto); SUR
Subject: RE: OD CLAIM FOR SMK 2210 K ON 6/9/2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMK2210K (Excess \$3100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 10 September 2020 1:18 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMK 2210 K ON 6/9/2020

Dear Denise,

Attached Traffic Police report and driving license for your reference.

Thank you.

Best Regards,
Terrence Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 10 September 2020 11:54 AM

To: Claims; Admin A; Admin-D (LKKAuto); SUR

Subject: RE: OD CLAIM FOR SMK 2210 K ON 6/9/2020

Dear Terrence,

Any updates?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 10 September 2020 8:39 AM

To: Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SMK 2210 K ON 6/9/2020

Dear Sir,

Please provide driving license and police report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 9 September 2020 11:20 AM

To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMK 2210 K ON 6/9/2020

Dear all,

Attached is the marked estimate for your reference.

Kindly assist on claim approval.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 9 September 2020 10:05 AM

To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'

Cc: Claims

Subject: OD CLAIM FOR SMK 2210 K ON 6/9/2020

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

Survey will be carry on today. Vehicle is in our compound.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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