

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 9 September, 2020 10:22 AM
To: Ronald Yap
Cc: Jess Francis Carlos; SUR; 'Summer Lee (LKK Auto)'; assignments
Subject: RE: O/R : SNM20D203221/GBG7860C/THAMYL / FW: ARRANGE FOR SURVEY / YOUR REF: GBG7860C / OUR REF: SLW1424R

[Confidential]

Without Prejudice

Hi Ronald

Thanks for reply

We are not able to open the attachment, please resend for LKK view.

Hi LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Wednesday, September 9, 2020 9:06 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: RE: O/R : SNM20D203221/GBG7860C/THAMYL / FW: ARRANGE FOR SURVEY / YOUR REF: GBG7860C / OUR REF: SLW1424R

Hi Pauline,

Please assign to LKK / Marcus Chua.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 09 September 2020 08:51

To: Ronald Yap <ronald.yap@eurokars.com.sg>; jesss.carlos@eurokars.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R : SNM20D203221/GBG7860C/THAMYL / FW: ARRANGE FOR SURVEY / YOUR REF: GBG7860C / OUR REF: SLW1424R

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Tuesday, September 8, 2020 5:14 PM

To: ronald.yap@eurokars.com.sg; jesss.carlos@eurokars.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D203221/GBG7860C/THAMYL / FW: ARRANGE FOR SURVEY / YOUR REF: GBG7860C / OUR REF: SLW1424R

Dear Pauline,

Please conduct PRS for **SLW1424R**.

Note: officer in charge – Pauline Tham.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Tuesday, September 8, 2020 4:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: ARRANGE FOR SURVEY / YOUR REF: GBG7860C / OUR REF: SLW1424R
Importance: High

Dear Claims,

As attached, please arrange for survey.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>
Sent: 08 September 2020 17:19
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: Attached Image