



Your Ref: GBA612E
Our Ref : TPDS20085 – GBD2653H

15th October 2020

By Postage

LONPAC INSURANCE LTD

300 Beach Road #17-07
The Concourse
Singapore 199555

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: GBD2653H AND GBA612E ALONG WOODLANDS ROAD ON 05.09.2020.

We are the authorized repair workshop for the owner of motor vehicle no. **GBD2653H** which is involved in the captioned accident with your insured vehicle **GBA612E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair as agreed with surveyor	S\$ 7,543.50 (inclusive GST)
2	7days of Loss of Rental@ \$150.00	S\$ 1,050.00
3	LTA Search fee	S\$ 7.45
	Total	<u>S\$ 8,600.95</u>

We enclosed herewith the following documents to support the claims:-

- a. Proforma Invoice
- b. GIA Report
- c. LTA Search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
For Complete VMS Pte Ltd

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN GBD2653H / GBA612E (Vehicle Numbers)
ON 5/9/2020 (Date of Accident) AT Woodlands Road

1. I/We, the owner of vehicle no. GBD2653H hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature : _____

Name : Isoteam Access Pte Ltd

Date : 7/9/2020

Witness's Name & Signature : _____

Company Stamp (if applicable) : _____

Email: _____





LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023634
DATE : 14 DECEMBER 2020

DISCHARGE VOUCHER

I/We, ISOTEAM ACCESS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBA 612E the sum of Singapore Dollar Eight Thousand One Hundred and Ten and cents Ninety Five Only (\$8,110.95) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBA 612E and GBD 2653H on 05 September 2020 along WOODLANDS ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BUILDFORMS CONSTRUCTION PTE LTD AND/OR VIJAYAN VASANTHAKUMAR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **COMPLETE VMS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



.....
Name of vehicle owner /Date

Isoteam Access pte ltd
4/2/2021

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



LONPAC INSURANCE BHD
300 BEACH ROAD #17-07 THE CONCOURSE
SINGAPORE 199555

Contact : 62507388 Fax No. : 62962706

Tax Invoice : VM016062

Invoice Date : 05/02/2021
Vehicle Num. : GBD2653H
Make/Model : TOYOTA HIACE
Mileage(Km) :
PO/WO/RO# :
Ref./Remark : TP007027

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		7,050.00

SingDollars : Seven Thousand Five Hundred Forty-Three & Cents Fifty Only

Total S\$: 7,050.00
GST S\$: 493.50
Amount Due S\$: 7,543.50
=====

Terms : Cash



COMPLETE VMS PTE LTD



國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 6482 5577 (3 Lines) FAX: 6482 5000

TOWING SERVICE: 9182 8211 (After 10.30pm)

Reg. No: 062389/00M



TRUCK RENTAL

MOTOR REPAIR

INSURANCE CLAIMS

AGENCY

AUTHORISED CASTROL

SERVICE CENTRE

專營達善必甲出租

汽車修理

汽車保險賠償服務

嘉實多授權服務中心

車輛出租合同

VEHICLE RENTAL AGREEMENT

GBD 7653H

Date: 7/9/2020

U: 1043010858

Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")

Hirer: Iso team Access Pte Ltd

Address: _____

NRIC / Co. Reg. No: _____

Tel: _____ Fax: _____ H/P: _____

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: GB H2703 B (Toyota Hilux) Agreement No.: 59168

Driver's Particulars		Odometer: _____
Name: Uddin Rohim		Date & Time Out: 7/9/2020 2.40 pm
Address: _____		Date & Time In: 14/9/2020 2.10 PM

I/C No: G 877 3628 N	Dr/Licence No: _____	Hour @\$ _____
Date of Issue: _____	Occupation: _____	7 Days @\$ 150 1050.00
Date of Birth: _____	Tools: Oh	Wks @\$ _____
	Spare Tyre: Over jet	Mths @\$ _____

Third Party Claim
In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3500 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage
Hirer is responsible for the first \$ 3500 excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver
Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance
General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable) :	
Sub-Total :	
Balance To Pay :	1050.00

PETROL/DIESEL AT YOUR OWN EXPENSE FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

Authorised Signature

Hirer's Signature



National Automobile Service

Block 5033, Ang Mo Kio Industrial Park 2, #01-279

(off Ang Mo Kio Avenue 3) Singapore 569536

TEL: 64825577 (3 Lines) FAX: 64825000

ROC No. :06238900M

Date: 15th September 2020

Invoice No: RA59168

Attn: Isoteam Access Pte Ltd

RE: GBD2653H

Invoice for Rental

Invoice No.	Duration	Amount
59168 – GBH2703B	07/09/2020 to 14/09/2020 (7 days)	\$150/day x 7 = \$1,050/-
		Total: \$1,050/-

Dollars: One Thousand Fifty Only

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Sep 2020 / 14:27:22

Receipt Date/Time : 07 Sep 2020 / 14:27:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200907-001910

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBA612E As at 05 Sep 2020/00:00:01 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBA612E Enquiry Fee 20200907142649275050	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			-0.04
	Total Amount Payable			7.45
Paid By				
	29m7t952- -3UP92644BX529423X	Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

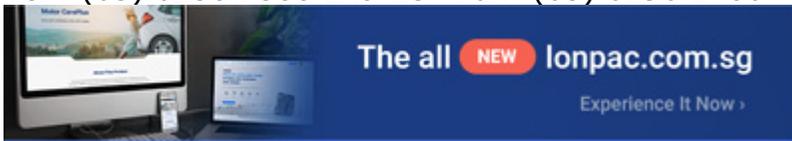
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 10 December 2020 12:32 PM
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 LKK REF : CC4/LPC20009635/Kgs3 [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, 9 December 2020 2:16 PM
To: ONG LI LI <llong@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 LKK REF : CC4/LPC20009635/Kgs3 [External General]

Lonpac Ref: **20/20/20/VC05/023634**

LKK Ref: CC4/LPC20009635/Kgs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 30/09/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "COMPLETE VMS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 13,436.26	\$ 7,543.50
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,493.71	\$ 8,250.95

**07days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 1 October 2020 11:03 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 LKK REF : CC4/LPC20009635/Kgs3 [External General]

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

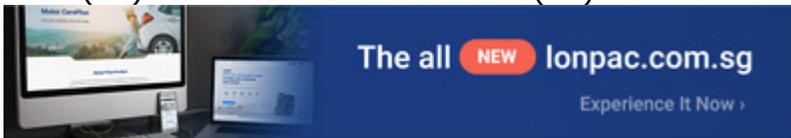
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

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