

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 9 September 2020 11:15 AM
To: 'ONG LI LI'; Cecilia Chong (LKK Auto)
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General] LKK REF : CC4/LPC20009635/Kgs3
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBD 2653H at M/s COMPLETE VMS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Tuesday, 8 September 2020 10:32 AM
To: 'ONG LI LI'; 'Gan Li Hui'; assignments; Admin A
Cc: 'MT_Claim_SG'
Subject: RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 8 September, 2020 10:17 AM

To: Gan Li Hui <lihui@completevms.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General]

Lonpac External - General

Dear Summer

Please see below and arrange TP survey accordingly.

Regards,

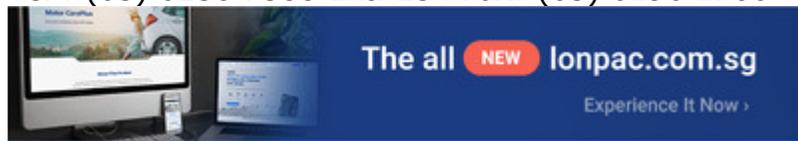
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Gan Li Hui [<mailto:lihui@completevms.com.sg>]

Sent: Tuesday, 8 September 2020 9:56 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General]

Without Prejudice

Dear OIC,

Please arrange Mr Kenneth Kong Seng Cheong to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

On Mon, 7 Sep 2020 at 16:49, ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We refer to your fax of 7 September 2020.

Our Insured has not reported the accident, please let us have a copy of your client's accident report.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Choo Beng Hai
2	Saharan Bin Sharif
3	Aw Po Huat (Andrew)
4	Nicholas Tey
5	Jackson Quek
6	Joshua Ong
7	Adrian Ling Wai Ping
8	Kenneth Kong Seng Cheong
9	Marcus Chua Kang Seng
10	Xing Guo Qiang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.