

## Su Li (LKK Auto)

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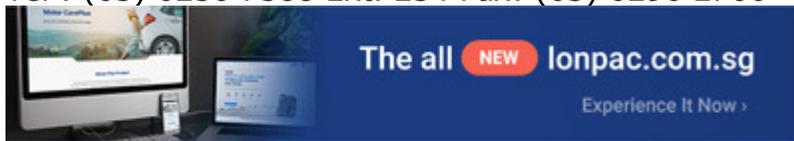
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 1 October 2020 11:03 AM  
**To:** Su Li (LKK Auto); Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 LKK REF : CC4/LPC20009635/Kgs3 [External General]  
**Attachments:** GBA612E OI GIA.PDF

### Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Wednesday, 30 September 2020 5:43 PM  
**To:** ONG LI LI <llong@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General] LKK REF : CC4/LPC20009635/Kgs3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Wednesday, 9 September 2020 11:15 AM

**To:** 'ONG LI LI'; Cecilia Chong (LKK Auto)

**Cc:** 'MT\_Claim\_SG'; Admin A

**Subject:** RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General] LKK REF : CC4/LPC20009635/Kgs3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBD 2653H at M/s COMPLETE VMS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 8 September 2020 10:32 AM

**To:** 'ONG LI LI'; 'Gan Li Hui'; assignments; Admin A

**Cc:** 'MT\_Claim\_SG'

**Subject:** RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 8 September, 2020 10:17 AM

**To:** Gan Li Hui <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General]

## Lonpac External - General

Dear Summer

Please see below and arrange TP survey accordingly.

Regards,

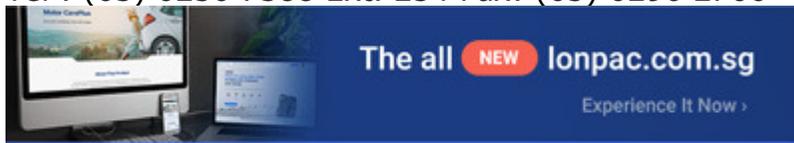
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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**From:** Gan Li Hui [<mailto:lihui@completevms.com.sg>]

**Sent:** Tuesday, 8 September 2020 9:56 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: Your Ref: GBD2653H Our Ref: 20/20/20/VC05/023634 [External General]

### Without Prejudice

Dear OIC,

Please arrange Mr Kenneth Kong Seng Cheong to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

On Mon, 7 Sep 2020 at 16:49, ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

**Lonpac External - General**

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We refer to your fax of 7 September 2020.

Our Insured has not reported the accident, please let us have a copy of your client's accident report.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Choo Beng Hai
2	Saharan Bin Sharif
3	Aw Po Huat (Andrew)
4	Nicholas Tey
5	Jackson Quek
6	Joshua Ong
7	Adrian Ling Wai Ping
8	Kenneth Kong Seng Cheong
9	Marcus Chua Kang Seng
10	Xing Guo Qiang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

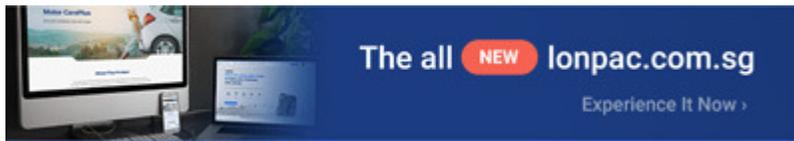
Ong Li Li

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