

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 11 December 2020 9:18 AM
To: ALPHA CAR SERVICES
Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J // LKK Ref: CC4/FCI20011201/R1pa3q2
Attachments: DV_SMJ9595J.pdf

Without Prejudice

Hi Cai Ling,

As per our tele-conversation on 07/12/2020, we confirm settlement as follows: -.

1. Cost of Repair	\$ 1,700.00
2. Loss of Rental (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,307.45

Please duly sign the DV enclosed and return it in colour via email to us(LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 December 2020 3:26 PM
To: ALPHA CAR SERVICES <AlphaCarServices@hotmail.com>
Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J // LKK Ref: CC4/FCI20011201/R1pa3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -.

1. Cost of Repair	\$ 1,700.00
2. Loss of Rental (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 2,207.45

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ALPHA CAR SERVICES <AlphaCarServices@hotmail.com>

Sent: Monday, 7 December 2020 9:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J // LKK Ref: CC4/FCI20011201/R1pa3q2

In light of the COVID-19 Phase 1 Resumption of Businesses implemented by the Government, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower. We thank you for the understanding. Stay safe and healthy!

Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.

Dear Hsiao Tong,

Enclosed herewith the letter of authorisation for your perusal & attention.

Thanks & Regards,

ALPHA CAR SERVICES PTE LTD

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, December 2, 2020 11:40 AM
To: alphacarservices@hotmail.com
Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J // LKK Ref: CC4/FCI20011201/R1pa3q2

Without Prejudice

Hi Cai Ling,

As spoken, kindly let us have a copy letter of authorisation for this matter.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: 9 October 2020 9:51 AM
To: ALPHA CAR SERVICES <AlphaCarServices@hotmail.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: LKK Paya Ubi <rspu@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J

Dear Cai Ling,

Thanks for the email.

Dear Khanchna,

FYNA - [CC4/FCI20009631/Eka3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ALPHA CAR SERVICES <AlphaCarServices@hotmail.com>

Sent: Friday, 9 October 2020 9:36 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: LKK Paya Ubi <rspu@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J

In light of the COVID-19 Phase 1 Resumption of Businesses implemented by the Government, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower. We thank you for the understanding. Stay safe and healthy!

Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.

Dear Shirley,

We refer to the above mentioned matter. Enclosed herewith the amended revised invoice for your attention.

1. Invoice (Final Repair Bill) Finalize by LKK Auto – Mr Steve
2. Letter of Demand
3. LTA Search receipt
4. Rental Invoice & Agreement from Fong Motors

Kindly advice us whom shall we pass the supporting documents for this Claim.

Remark : Client will be claiming on his injury claim and had appointed his Lawyer. Client just appoint Us to claim ONLY for his property damage. The COR, LOR, and other MISC charges will NOT be affected on his personal injury claim and /or uninsured losses claim in a later date arising of the subject matter in this action.

Thanks & Regards,

Cai Ling

ALPHA Car Services Pte Ltd

Tel : 6509 8258

Blk C, Kaki Bukit Ave 6 #01-59, Kaki Bukit Autobay (S)417883

From: ALPHA CAR SERVICES

Sent: Tuesday, September 29, 2020 9:39 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: LKK Paya Ubi <rspu@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J
Importance: High

In light of the COVID-19 Phase 1 Resumption of Businesses implemented by the Government, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower. We thank you for the understanding. Stay safe and healthy!

Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.

Dear Shirley,

We refer to the above mentioned matter. Enclosed herewith the Supporting documents as stated below:

1. Invoice (Final Repair Bill) Finalize by LKK Auto – Mr Steve
2. Letter of Demand
3. LTA Search receipt
4. Rental Invoice & Agreement from Fong Motors

Kindly advice us whom shall we pass the supporting documents for this Claim.

Remark : Client will be claiming on his injury claim and had appointed his Lawyer. Client just appoint Us to claim ONLY for his property damage. The COR, LOR, and other MISC charges will NOT be affected on his personal injury claim and /or uninsured losses claim in a later date arising of the subject matter in this action.

Thanks & Regards,

Cai Ling

ALPHA Car Services Pte Ltd

Tel : 6509 8258

Blk C, Kaki Bukit Ave 6 #01-59, Kaki Bukit Autobay (S)417883

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, September 14, 2020 10:16 AM

To: Alpha Car Services <alphacarservices@hotmail.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: LKK Paya Ubi <rspu@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J

Dear Cailing,

Thanks for the email.

Dear CS/Admin A,

FYI.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alpha Car Services <alphacarservices@hotmail.com>
Sent: Monday, 14 September 2020 10:11 am
To: SUR <sur@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: LKK Paya Ubi <rspu@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J
Importance: High


In light of the COVID-19 Phase 1 Resumption of Businesses implemented by the Government, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower. We thank you for the understanding. Stay safe and healthy!

Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.

Dear Shirley,

We refer to our telephone conversation earlier. We will proceed this Claim via DIRECT SETTLEMENT. We had withdrawn the case from Lawyer side. Kindly advice us whom shall we pass the supporting documents for this Claim.

Thanks and regards,

Cailing (ง´~`)(ง*~3 

65098258

ALPHA Car Services Pte Ltd

Blk C, Kaki Bukit Ave 6 #01-59, Kaki Bukit Autobay (S)417883

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, September 8, 2020 5:26 PM
To: JIAMIN.MAK@ALP.COM.SG
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20003584MFSH ; YOUR REF: SMJ9595J

Dear Sir/Madam

PRI Request For **SMJ9595J** Accident Involving **SHA2558U** On 04-09-2020 AT 15:45:00HRS.

Please find below details for your reference

- **Claim number** : D20003584MFSH
- **Insured vehicle number** : SHA2558U
- **Accident date** : 04-09-2020
- **Third-party vehicle number** : SMJ9595J
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849