

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 29 September, 2020 11:15 AM  
**To:** Rachel Wu  
**Cc:** Khanchna (LKK Auto); Admin A  
**Subject:** RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J // EXPRESS SETTLEMENT - ACC INV SHA2558U AND SMJ9595J ON 04/09/2020

Hi all,  
Resend with the correct ref.

**YOUR REF: D20003584MFSH**  
**LKK REF: CC4/FCI20009631/Eka3**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 29 September, 2020 11:13 AM  
**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Cc:** Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J // EXPRESS SETTLEMENT - ACC INV SHA2558U AND SMJ9595J ON 04/09/2020

**YOUR REF: D20003647MFSH**  
**LKK REF: CC4/FCI20009704/Gka3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 9595J on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

**Liability: - 100% (BOLA 27)**

**Remark: Insured rear-ended TP.**

Your approval on liability please.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Tuesday, September 8, 2020 5:26 PM

**To:** [JIAMIN.MAK@ALP.COM.SG](mailto:JIAMIN.MAK@ALP.COM.SG)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);

[RACHELWU@MSFIRSTCAPITAL.COM.SG](mailto:RACHELWU@MSFIRSTCAPITAL.COM.SG)

**Subject:** SURVEYOR APPOINTED; OUR REF : D20003584MFSH ; YOUR REF: SMJ9595J

Dear Sir/Madam

PRI Request For **SMJ9595J** Accident Involving **SHA2558U** On 04-09-2020 AT 15:45:00HRS.

Please find below details for your reference

- **Claim number** : D20003584MFSH
- **Insured vehicle number** : SHA2558U
- **Accident date** : 04-09-2020
- **Third-party vehicle number** : SMJ9595J
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849