

Shirley Hiew (LKK Auto)

From: Alpha Car Services <alphacarservices@hotmail.com>
Sent: Monday, 14 September 2020 10:11 am
To: SUR; Vic (LKKAuto); Jaslin Kok (LKK Auto)
Cc: LKK Paya Ubi; Admin A; assignments
Subject: First Capital REF : D20003584MFSH ; OUR REF: SMJ9595J

Importance: High


In light of the COVID-19 Phase 1 Resumption of Businesses implemented by the Government, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower. We thank you for the understanding. Stay safe and healthy!

Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.

Dear Shirley,

We refer to our telephone conversation earlier. We will proceed this Claim via DIRECT SETTLEMENT. We had withdrawn the case from Lawyer side. Kindly advice us whom shall we pass the supporting documents for this Claim.

Thanks and regards,

Cailing (๑˘˘)๑*<3 

65098258

ALPHA Car Services Pte Ltd

Blk C, Kaki Bukit Ave 6 #01-59, Kaki Bukit Autobay (S)417883

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, September 8, 2020 5:26 PM

To: JIAMIN.MAK@ALP.COM.SG

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20003584MFSH ; YOUR REF: SMJ9595J

Dear Sir/Madam

PRI Request For **SMJ9595J** Accident Involving **SHA2558U** On 04-09-2020 AT 15:45:00HRS.

Please find below details for your reference

- **Claim number :** D20003584MFSH
- **Insured vehicle number :** SHA2558U
- **Accident date :** 04-09-2020
- **Third-party vehicle number :** SMJ9595J
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849