#### **Summer Lee (LKK Auto)**

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Wednesday, 9 September, 2020 9:17 AM

To: claims@focusauto.com.sg; assignments@lkkauto.com

**Cc:** Jenny Lew; 'SUR'

Subject: RE: SNM20D203261/GBJ6037D/LEWLC / FW: PRE REPAIR SURVEY - SMT4712T &

GBJ6037D ACCIDENT ON 04.09.20

#### WITHOUT PREJUDICE

Dear Aidah Zailani,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

#### Tan Kah Leong

Assistant Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Focus Auto <claims@focusauto.com.sg> Sent: Tuesday, September 8, 2020 2:42 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Jenny Lew < jenny.lew@sg.cntaiping.com>

Subject: RE: SNM20D203261/GBJ6037D/LEWLC / FW: PRE REPAIR SURVEY - SMT4712T & GBJ6037D ACCIDENT ON

04.09.20

Dear Tan,

Thank you for your email. We are pleased to select Mr Marcus Chua as the surveyor. Do let us know early notice the arrival of the surveyor to our workshop.

Thank You

**Best Regards** 

Aidah Zailani
Claims Executive
Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 #02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours: Mon ~ Sat, 0900 ~ 1800

From: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >

**Sent**: 9/8/20 1:51 PM

To: "claims@focusauto.com.sg" < claims@focusauto.com.sg>

Cc: Jenny Lew < jenny.lew@sg.cntaiping.com >

Subject: RE: SNM20D203261/GBJ6037D/LEWLC / FW: PRE REPAIR SURVEY - SMT4712T &

GBJ6037D ACCIDENT ON 04.09.20

#### **Without Prejudice**

Dear Aidah Zailani,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Regards

#### Tan Kah Leong

Assistant Executive

Claims Department

# 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6193 | F: (65) 6222 7175 W: www.sg.cntaiping.com **FB:** www.facebook.com/chinataipingsg/ Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter. From: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Sent: Tuesday, September 8, 2020 1:39 PM To: claims@focusauto.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: O/R: SNM20D203261/GBJ6037D/LEWLC / FW: PRE REPAIR SURVEY - SMT4712T & GBJ6037D ACCIDENT ON 04.09.20 Dear Kah Leong, Please conduct PRS for SMT4712T. Note: officer in charge – Jenny Lew. \*\*\* Kindly quote our reference number when replying. NOTICE:

China Taiping Insurance (Singapore) Pte. Ltd.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <u>claimsdept@sq.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is

much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (6F) 63806116 | F: (6F) 6384717F

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Focus Auto <<u>claims@focusauto.com.sq</u>>
Sent: Tuesday, September 8, 2020 10:47 AM

**To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: PRE REPAIR SURVEY - SMT4712T & GBJ6037D ACCIDENT ON 04.09.20

Dear Person In-Charge,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 04.09.20 at about 2020hours at South Bridge Road Towards Tanjong Pagar involving our client's SMT4712T and GBJ6037D driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop: FOCUS AUTO PTE LTD

Address: No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50 Singapore 417883

Telephone No.: 68869097 FAX: 68444625

# Best Regards

# Aidah Zailani

# **Claims Executive**

# Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 #02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours: Mon ~ Sat, 0900 ~ 1800