

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 October 2020 8:29 AM
To: Wong MeiY (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)
Subject: RE: OFFER ACCEPTED FOR ACCDT INVOLVING SGG239J & SJQ6863D ON 25.8.2020 // LK Ref: CC4/LPC20009625/Epa3
Attachments: DV_SGG239J.pdf

Without Prejudice

Hi MeiY,

Thank you for acceptance.

Please assist to get your client sign on the DV enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Friday, 2 October 2020 5:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: OFFER ACCEPTED FOR ACCDT INVOLVING SGG239J & SJQ6863D ON 25.8.2020 // LK Ref: CC4/LPC20009625/Epa3

Dear Hsiao Tong,

Offer accepted. Please forward us DV, if any, and kindly process payment.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



Das **Welt**Auto.



It's not e-mail, if you print it. [Think Blue.](#)

Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 2 October 2020 5:29 PM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: [EXT] RE: LOD- FOR ACCDT INVOLVING SGG239J & SJQ6863D ON 25.8.2020 // LK Ref: CC4/LPC20009625/Epa3

Without Prejudice

Hi Meiy,

We refer to the above matter.

We propose settlement as follows: -

| | |
|---|--------------------|
| 1. Cost of Repair (w/GST) | \$ 3,927.03 |
| 2. Loss of Rental (3days x \$100.00)(w/GST) | \$ 321.00 |
| 3. LTA/GIA Search Fee | DOA not tally |
| Total | \$ 4,248.03 |

Please confirm acceptance.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 October 2020 7:57 AM

To: 'Wong Meiy (VGS - SG/Singapore)' <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: RE: LOD- FOR ACCDT INVOLVING SGG239J & SJQ6863D ON 25.8.2020 // LK Ref: CC4/LPC20009625/Epa3

Without Prejudice

Hi Meiy,

We acknowledge receipt of your email dated 30/09/2020.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Wednesday, 30 September 2020 6:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: LOD- FOR ACCDT INVOLVING SGG239J & SJQ6863D ON 25.8.2020 // LK Ref: CC4/LPC20009625/Epa3

Dear Hsiao Tong ,

LOD as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



Das **Welt**Auto.



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 24 September 2020 4:16 PM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: [EXT] RE: FINALISATION SGG239J // LK Ref: CC4/LPC20009625/Epa3

Without Prejudice

Dear Sirs/Mdm,

Further to our below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Thursday, 24 September 2020 2:47 PM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FINALISATION SGG239J

Dear Germaine,

We confirm the finalize \$3,670.12 (P/P, before GST). 3 repair days.

Thanks.

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Thursday, September 24, 2020 9:15 AM

To: Steve Chen (LKK Auto)

Cc: CS A Team; SUR; Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)

Subject: FINALISATION SGG239J

Dear Steve

Pls see attached finalisation

COR: 3,670.12

3 Working days

Pls revert

Best Regards,

Germaine Ong

Body & Paint Supervisor

Volkswagen Group Singapore Pte Ltd

17 Tuas ave 9

Singapore 639197

Hp: +6592361588

germane.ong@vw.com.sg

<http://www.vw.com.sg>



Internal