

Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484

E-mail : tsac303@singnet.com.sg

M / s : **Ms First Capital Insurance Ltd**
36 Robinson Road, #16-01 City House
Singapore 068877

LETTER OF DEMAND

Attn : **Motor Claims Department**
Tel : 65073848
Fax : 65073849

Registration No : GBJ1255Z
Make / Model : Toyota Dyna 150

Mileage : Date : 15/02/2021

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO: SH7149S AND GBJ 1255Z ALONG CAIRNHILL ROAD ON 26 AUGUST 2020 AT 1335HRS.

Cost Of Repair	\$	350.00
Loss of use for 2 days (Each \$80.00)	\$	160.00
LTA Search Fee for vehicle SH7149S	\$	7.49
Grand final amount:	\$	517.49

YI FENG SEAFOOD PTE LTD

BLK 227, #09-136, TOA PAYOH, SINGAPORE
310227

LETTER OF AUTHORITY

Our reference : TT 35 / 20 / TP / WT
Your reference : **SH7149S**

08 September 2020

First Capital Insurance Limited
36, Robinson Road, #16-01
City House,
Singapore 068877

Attention: Motor Claims Department
Tel: (65) 6507 3848
Fax: (65) 6507 3849

Your Insured Registration No : **SH7149S**

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SH7149S AND
GBJ1255Z ALONG CAIRNHILL ROAD ON 26 AUGUST 2020 AT 1335 HRS.**

I / We, M / s **YI FENG SEAFOOD PTE LTD.**, holding of NRIC / Company Registration No : **200701925 K**, of
C / o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, Owner of the Motor Vehicle
Registration No : **GBJ1255Z** do hereby authorise "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as
my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my
/ our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ 517.49 in favour of my / our representative, "**M /
s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and
final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : **YI FENG SEAFOOD PTE LTD**
NRIC / Company Registration No : **200701925 K**
Blk 5030 Ang Mo Kio Avenue 3 #01-201
Industrial Park 2 Singapore 569535

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003593MFSH
ACCIDENT DATE : 26/08/2020
ACCIDENT LOCATION : CAIRNHILL RD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : SEET ENG LONG
INSURED VEHICLE : SH 7149S
INVOLVED PARTY : GBJ 1255Z
SETTLEMENT SUM : \$517.49

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : YI FENG SEAFOOD PTE LTD

Signature and Date :

WITNESS : Ng Chin Chai

Signature and Date :



1/10/2021

1/10/21

Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484

E-mail : tsac303@singnet.com.sg

M / s : **Ms First Capital Insurance Ltd**
36 Robinson Road, #16-01 City House
Singapore 068877

Final bill : TT 35 / 20 / TP / WT

Attn : **Motor Claims Department**
Tel : 65073848
Fax : 65073849

Registration No : GBJ1255Z
Make / Model : Toyota Dyna 150

Mileage : Date : 15/02/2021

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO: SH7149S AND GBJ 1255Z ALONG CAIRNHILL ROAD ON 26 AUGUST 2020 AT 1335HRS.

Remove & refit RH door.	}	\$	150.00
Heat / weld / beating / pull / straighten / align front chassis frame by Chassis Alignment Jack.			
Putty / primer application, spray painting RH door.		\$	200.00
Grand final amount:		\$	350.00

Tropical Tech Automobile Service

(Authorised Signature)
William Tan



Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SH7149S	26 Aug 2020 / 14:00:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

Previous OK



Thank you

Phua Choon Aik has successfully logged out.

Your last login date and time was 04 Sep 2020, 19:03:59.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)
1	Vehicle	SH7149S	-	18.32 Insurance Enquiry (GIRO Payment)	7.49
2	-	-	-	20.14 Change Password for VRL User Account	-



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/37213/2020
Date : 28 September 2020

Chai Chong Foo Jabez
Blk 898A Tampines Street 81
#09-776
Singapore 521898

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING GBJ1255Z AND SH7149S ALONG CAIRNHILL ROAD
ON 26/08/2020 AT ABOUT 1335 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of SH7149S had committed the following offences:
 - (i) Careless Driving causing hurt under Sec 65(1)(b) RTA Cap 276 P/U Sec 65(4)(a) of the RTA;
 - (ii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276.

Action has been initiated against the driver for the said offences.

2. If you have any clarification, you may contact the Investigation Officer, SSS Neo Zhi Yuan at office number: 6547 6079.

3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Tuesday, 28 September 2021 12:28 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kea3

Follow Up Flag: Follow up
Flag Status: Flagged


Dear Asher,

Pls offer as per below:

COR - \$350.00
LOU - \$140 to \$160 (\$70 to \$80 x 2 days)
LTA Fee - \$7.49
Total - \$497.49 to \$517.49

Regards.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 19 August 2021 2:32 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kea3

Your ref : **D20003593MFSH**
Our ref : CC4/FCI20009623/Kea3q2

Dear Sirs,

ACCIDENT INVOLVING SH 7149S (OI) AND GBJ 1255Z (TP) ON 26/08/2020

We refer to the above matter.

The accident occurred and insured is charged for careless driving.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TROPICAL TECH AUTOMOBILE SERVICES** " at **\$ 517.49 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 2,434.10	\$ 350.00
2. Loss of Use (2days x \$80)	\$ 160.00	\$ 160.00 (2days x \$80)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,601.59	<u>\$ 517.49</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 15 July 2021 11:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kea3


Dear Mei Kwan,

Noted with thanks.

Regards.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 15 July 2021 11:48 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kea3

Dear Chris,

Pending LOD from wksp. Last follow up was on 04.06.2021 via call. TP repairer replied will check and revert to us.

Hi Asher.

Please follow up.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.


From: Lim Gan Koon (Chris) [<mailto:ChrisLim@msfirstcapital.com.sg>]
Sent: Thursday, 15 July 2021 10:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: FW: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kpa3

Dear Mei Kwan,

Think you miss out on replying to my email below.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C
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From: Lim Gan Koon (Chris)
Sent: Thursday, 8 July 2021 12:34 pm
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kpa3


Dear Mei Kwan,

We refer to our email below.

Kindly update on the status.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company
Regn. No. 195000106C
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 26 February 2021 5:22 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kpa3

Dear Vic,

Thank you for your email.

Case reassign to Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Friday, 26 February, 2021 5:00 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXPRESS SETTLEMENT via LKK] - D20003593MFSH/1 - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kka3

Dear MK,

We refer further to our below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg

| Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Vic Alpeh S. Sanghilan

Sent: Friday, 6 November 2020 2:26 pm

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: [TALK TO INSURED DRIVER FIRST] RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020
*** LKK REF: CC4/FCI20009623/Kka3

Dear Khanchna,

We refer further to the below email.

In view of our Insured Driver's Son-in-Law dispute over the TP claim, kindly inform the TP repairer to hold hands first.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Vic Alpeh S. Sanghilan
Sent: Friday, 6 November 2020 1:35 pm
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: [TALK TO INSURED DRIVER FIRST] RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020
*** LKK REF: CC4/FCI20009623/Kka3

Dear Khanchna,

We refer further to our below email.

Please find attached copy of our Insured Driver's Police Report for your reference.

Kindly update us once you manage to talk to the son-in-law Mr Javan Chen as he doesn't want to approve the claim as he mentioned that Traffic Police might check on TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
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From: Vic Alpeh S. Sanghilan
Sent: Monday, 2 November 2020 10:04 am
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: [TALK TO INSURED DRIVER FIRST] RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020
*** LKK REF: CC4/FCI20009623/Kka3

Dear Khanchna,

We refer further to our below email.

We received feedback from our Insured Driver's son-in-law with regards to this matter.

As our Insured Driver's side thinks of this accident as a scam (since no damages observed as per our Insured driver), please call and explain to the Insured's Driver's son-in-law Mr Jevan Chen @ 98184368 with regards to your findings on the TP damage consistency and liability as per PIR.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
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From: Vic Alpeh S. Sanghilan
Sent: Thursday, 29 October 2020 11:56 am
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [TALK TO INSURED DRIVER FIRST] RE: SURVEY ASSESSMENT - D20003593MFSH/1 //

EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kka3

Dear Khanchna,


We refer to your below email and the contents were noted.

Kindly clear and call our Insured Driver first as he reported that no damages and no collision to both vehicles before we proceed for express settlement.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, 27 October 2020 4:45 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: [REQUEST FOR TP VIDEO] RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kka3

Dear Vic,

Liability: 100%

Police Investigation result is against Insured driver.
Insured driver changed lane.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Friday, 9 October, 2020 10:35 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [REQUEST FOR TP VIDEO] RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kka3

Dear MK,

We refer to your below email and the contents were noted.

Kindly also assist to obtain copy of the TP video footage for our record and necessary action.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 7 October 2020 7:30 pm
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20003593MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH7149S AND GBJ1255Z ON 26.08.2020 *** LKK REF: CC4/FCI20009623/Kka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 1255Z on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- PIR

Please take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 8 September, 2020 4:17 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003593MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 8 September, 2020 4:07 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003593MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.