

Summer Lee (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 8 September, 2020 4:17 PM
To: Ong Germaine (VGS - SG/Singapore); 'Summer Lee (LKK Auto)'; 'sur@lkkauto.com'; 'assignments@lkkauto.com'
Cc: Chee Steven (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong Mei (VGS - SG/Singapore); Chew, Elizabeth
Subject: GAIG ref:CLMOMVC000003883, REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLS2307K & GBH6014E ON 05/09/2020

Without Prejudice

Hi Germaine,

Noted on your request, our client has not reported accident so we will survey on a without prejudice basis.

Aside to LKK,

Kindly accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: 08 September 2020 3:21 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: [External] RE: [EXT] GAIG ref:CLMOMVC000003883, REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLS2307K & GBH6014E ON 05/09/2020

Dear Claim

Pls arrange LKK Auto consultant

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das WeltAuto.



From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 8 September 2020 9:52 AM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: [EXT] GAIG ref:CLMOMVC000003883, REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLS2307K & GBH6014E ON 05/09/2020

Without Prejudice

Dear Germaine,

Our client has not reported accident.

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected for the survey to be carried out.

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Regards

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From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>

Sent: 07 September 2020 6:12 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Subject: [External] REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLS2307K & GBH6014E ON 05/09/2020 ALONG CARABELLA CONDO CARPARK, 57 WEST COAST WAY

Hi Claim

Pls see attached GIA report and estimate

Pls arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das **Welt**Auto.



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