

From: _____ Date: _____

Estimated Cost: _____

OD TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: SLS 2367K

at Workshop m/s Volkswagen

of 17, PWS Ave 9

Insured: GAI

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 75K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

N/S	O/S

Veh No: SLS 2367K Yr Regn: 2017 / SEP

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen GOLF 1.4 TSI AT c.c. 1395

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 41463 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVVW ZZZANZH W126630

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or _____

Brake: Order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 225/40ZR18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 05/09/2020 D.O.I. 09/09/2020

Survey held at 17, PWS Ave 9

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

8/8 FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction

Date/Time, File Pass to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time, File Return to? _____

2) _____

Rep. Format: _____

Lump Sum / L.B.H. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

\$ + RS. \$ _____

Photos _____

Others _____

TOTAL _____

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Ms.
CHOO
LAN
94 PUNGGOL CENTRAL
#02-34
Singapore 828724

Document no.
Document date 07-09-2020
Customer no. 5211035396
Customer GST-ID T15FC0029B
Dealer 30001
Job order number 2020021743/ 1
Job order date 07-09-2020
Service Advisor TIOW CHUAN CHEE

License plate SLS2307K	Model code 5G13HZ	First registration 14-09-2017	VIN WWWZZZAUZHW126630	Model Golf 1.4 CLBM 92 TSI D7F	Mileage 41,463
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
5G0807217BPGRU	Cover For Bumper Primed <i>de</i>	1	pcs.	1,158.63	#1	1,158.63	1,239.73
5G0998399 GRU	1 Set Sensor Brackets Pri <i>nee</i>	1	pcs.	21.89	#1	21.89	23.42
5G0919493	Sensor Bracket <i>nee</i>	1	pcs.	14.21	#1	14.21	15.20
5G0919493A	Sensor Bracket <i>nee</i>	2	pcs.	14.21	#1	28.42	30.41
5G0919494	Sensor Bracket <i>nee</i>	1	pcs.	14.21	#1	14.21	15.20
D 180KU2A1	2k-Plastic Adhesive <i>nee</i>	1	pcs.	75.94	#1	75.94	81.26
D 822150A1	Bonding Agent For Plastic <i>nee</i>	1	pcs.	59.40	#1	59.40	63.56
5G0807724D	Support Part	1	pcs.	54.69	#1	54.69	58.52
	BUMPER INNER BRACKET RH <i>3?</i>						
5G0807050A	Guide Piece <i>3cm</i>	1	pcs.	20.91	#1	20.91	22.37
	BUMPER SIDE BRACKET RH <i>3cm</i>						
5G2941754	Headlamps For Curve Light <i>cm</i>	1	pcs.	2,091.76	#1	2,091.76	2,238.18
3D0941329D	Power Module For Cornerin <i>?</i>	1	pcs.	507.12	#1	507.12	542.62
4G0907697F	Power Module For Day Driv <i>?</i>	1	pcs.	392.42	#1	392.42	419.89
8K0941597E	Ballast For Gas Discharge <i>?</i>	1	pcs.	791.96	#1	791.96	847.40
3C0973737	Flat Contact Housing With <i>3cm</i>	1	pcs.	18.43	#1	18.43	19.72
	H/LAMP WIRE HOUSING <i>3cm</i>						
5G0821106A	Fender <i>3blue</i>	1	pcs.	615.49	#1	615.49	658.57
	FENDER RH <i>3blue</i>						
5G0821136B	Cross Support <i>34</i>	1	pcs.	31.68	#1	31.68	33.90
	FENDER BRACKET RH <i>34</i>						
5G0809561	Cross Support <i>34</i>	1	pcs.	20.73	#1	20.73	22.18
	FENDER BRACKET UPPER (FRT) <i>34</i>						
N 90817302	Rivitted Cap Nut <i>nee</i>	4	pcs.	2.23	#1	8.92	9.54
5G0805970N	Wheelhouse Liner <i>3de</i>	1	pcs.	171.46	#1	171.46	183.46
	FENDER LINER UPPER RH <i>3de</i>						
	LABOUR	5	pcs.	840.00	#1	4,200.00	4,494.00
	SPRAY PAINT	4	pcs.	800.00	#1	3,200.00	3,424.00
	GREAT AMERICA DIRECT SETTLEMENT						
	DOA : 05/09/2020						
	TP VEH : GBH6014E						
	SURVEY BY :						

Quotation valid till 14-09-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	13,498.27	7%	998.08	14,256.35	15,256.35

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 2/2

Company
GREAT
AMERICAN INSURANCE
3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
Singapore 039190

Customer Details:
Ms.
CHOO
LAN
94 PUNGGOL CENTRAL
#02-34
Singapore 828724

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

07-09-2020
5211035396
T15FC0029B
30001
2020021743/ 1
07-09-2020
TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLS2307K	5G13HZ	14-09-2017	WVWZZZAUZH126630	Golf 1.4 CLBM 92 TSI D7F	41,463

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul

Hp 90010068

6 days

09/09/2020 @ 1500

Resy sedm print

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 07/09/2020 13:31
Date Of Accident 05/09/2020 16:40
Exact Location Of Accident CARABELLE CONDO CAR PARK ; 57 WEST COAST WAY
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLS2307K
Insured/Policyholder
Name Of Registered Owner CHOO LAN
NRIC No SXXXX103G
Email Address BETTY_CHOO@YAHOO.COM.SG
Mobile Phone No (LOCAL) +65-96235082
Alternative Phone No OFFICE-96235082

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model GOLF 1.4 TSI
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number P10242890R00
Cover Note Number

Driver

Name of Driver CHOO LAN
NRIC No SXXXX103G
Date Of Birth 22/09/1971
Occupation INDOOR
Date Of Driving Pass 09/04/1991
Driving Experience 29 YEARS AND 4 MONTHS
Gender FEMALE
Mobile Number (LOCAL) +65-96235082
Fax Number
Contact Number OFFICE-96235082
Email Address BETTY_CHOO@YAHOO.COM.SG

Address 94 PUNGGOL CENTRAL
#02-34 PARC CENTROS
Postcode 828724
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO THE SKETCH PLAN & ACCIDENT STATEMENT.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY

Vehicle Registration Number GBH6014E
Vehicle Make/Model/Colour TOYOTA/LORRY
Details Of Properties
Vehicle Category COMMERCIAL VEHICLE
Name of Driver LAI JIAN HUI / AH GUAN (BOSS)
NRIC/Passport Number GXXXX192X
Contact Number 91200001 / AH GUAN 90011292
Address
Postcode
Insurance Company Name GREAT AMERICAN INSURANCE COMPANY
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

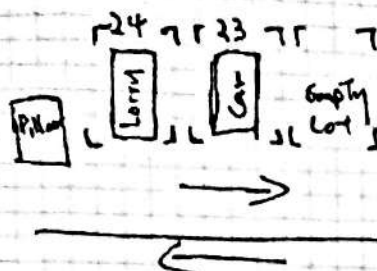
7 Sep 2020 @ 11:55am.

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: WONG LINDA SEAH GEORGE
NRIC/FIN No. G2487142X



SKETCH PLAN



Location :

Basement Carpark at Canaballe Condo
West Coast Way
Visitor Parking Lots

our Car vehicle No = SLS2307K

Their lorry No = GBH6014E

Car owner contact no was displayed
on the ^{condo} entry slip on car
dashboard.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date = 5 Sep 2020 at approx. 1640 hrs

My vehicle SLS2307K was parked stationary at car park lot no. 23
since 1338 hrs on 5 Sep. At approx. 1640 hours, I received call from

lorry driver Lai Jian Hui Fin # G6687192X. His lorry is GBH6014E
under company THL Hoi Aircon Pte Ltd. He said he has knocked into our car

so we went to the car park to check. He explained that while exiting
the lot no. 24 that he parked, the left side of his lorry hit onto
the front right side of our car and was stuck. So he reversed

forcefully back into the lot. His boss, Ah Guan contacted us on his
contact no. 9001-1292. The boss wants to settle privately and
say he will pay for the repair ^{at his workshop.} We told him our car is under

warranty and must go back to VW service center. He says then we
can report and claim through insurance. The driver signed a letter
admitting he knocked into our car. We are claiming third party
insurance.

Lorry Driver Lai Jian Hui at handphone #: 9120-0001, Work Permit No = 403369179

Lorry Passenger Lai Hong Shin at Fin # G8507148W

Lorry Boss Ah Guan at handphone #: 9001-1292

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

7 Sep 2020 @ 11:55am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: LIOI KHONG SENG, GEORGE

NRIC/FIN No G2997142X

A LETTER FROM THE LORRY DRIVER

Van ~~6~~ Plate No = GSH 6014E

Name of Driver = Lai Jian Hui

Date = 5 Sep 2020

Time = 4:42pm.

stationery

Lorry ~~Van~~ knocked into bonnet of SLS 2307K
While reversing into car park lot
of Carabelle condo.

Ce

Name and sign.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	103G

Vehicle No.:	SL52307K
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Sep 2020
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.4 TSI AT 5G13HZ HID SR
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	CZC163933
Chassis No.:	WWZZZAUZH126630
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$23,699.00
Original Registration Date:	14 Sep 2017
First Registration Date:	14 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$15,179.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Sep 2027
PARF Rebate Amount:	\$11,384.00

Intended COE Rebate Details

COE Expiry Date:	13 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,001.00
COE Rebate Amount:	\$25,240.00
Total Rebate Amount:	\$36,624.00

The information contained herein is correct as at 09 Sep 2020

OK

Merimen e-Claims

Used 2017 Volkswagen Golf 1.4A

PARF/

mart.com/used_cars/info.php?ID=922395&DL=3043

Volkswagen Golf 1.4A TSI Sunroof

Overview

Financial

Accessories

Similar

Research

Photos

Map

Dynamic
Motoring

Exclusive Agent of:

Income

Liberty
Insurance

ERGO

Authorized Workshop Partner

Dynamic
Motoring

Authorized Agent of:

QBE

Member of

SINGAPORE VEHICLE
TRADING ASSOCIATION

Price

\$75,800

Depreciation ⓘ

\$9,700 /yr

[View models with similar depre](#)

Reg Date

22-Sep-2017

(7yrs 12days COE left)

Mileage

27,000 km (9.1k /yr)

Manufactured ⓘ

2016

Road Tax ⓘ

\$624 /yr

Transmission

Auto

Dereg Value ⓘ

\$41,560 as of today (change)

OMV ⓘ

\$23,691

COE ⓘ

\$42,902

ARF ⓘ

\$15,168

Engine Cap

1,395 cc

Power

92.0 kW (123 bhp)

Curb Weight ⓘ

1,249 kg

No. of Owners ⓘ

1

Type of Vehicle

Hatchback

Features

Small CC Yet Powerful 1.4L 4 Cylinders TSI Engine Pushing 123Bhp! Matched With A Fast Action 7 Speed DSG Gearbox. Front-Wheel Drive. View specs of the Volkswagen Golf (2012)