

**Summer Lee (LKK Auto)**

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 8 September, 2020 4:08 PM  
**To:** Ashlyn Chng; Claims Dept of CTI  
**Cc:** 'assignments'; Admin A  
**Subject:** Re: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Dear Sir/Mdm (LKK),

Please get your surveyor to liaise INCHAPE to conduct survey.

Regards,  
Irene Tay

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**From:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>  
**Sent:** Monday, September 7, 2020 8:27 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Hi Irene,

Please arrange for survey ASAP.

Thank you.

Regards,  
Ashlyn

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 3 September 2020 9:08 AM  
**To:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>  
**Cc:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>  
**Subject:** FW: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

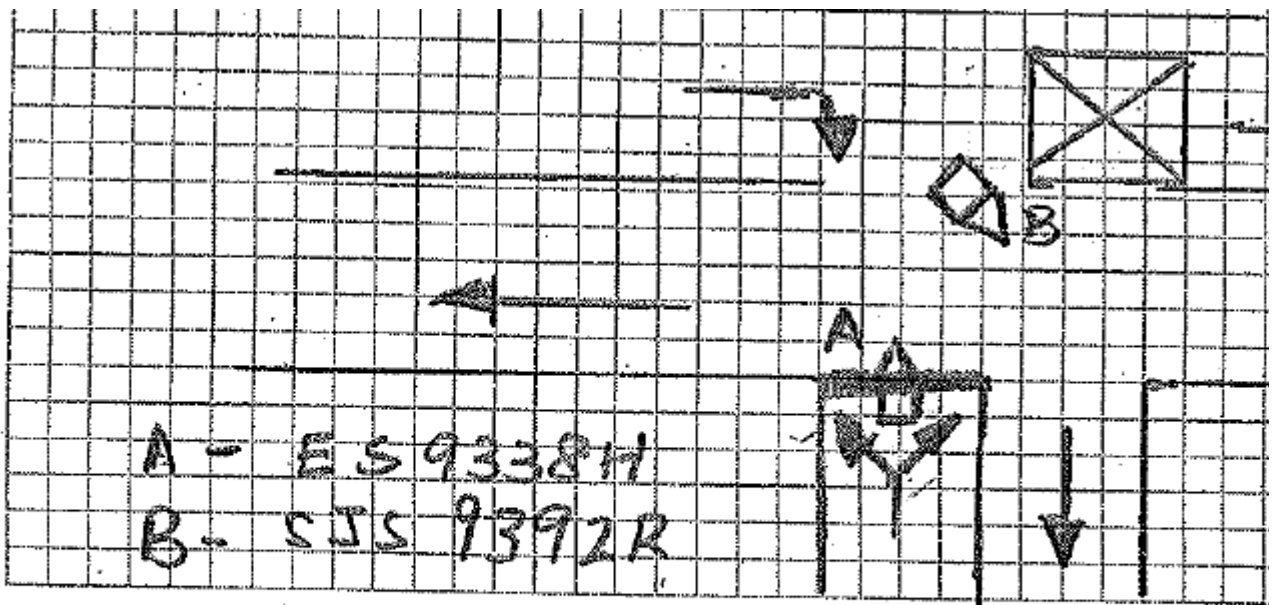
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Dear Mdm,

We refer to the above captioned matter and our telephone conversation a moment ago.

Liability is unclear.

Enclosed herewith our insured's statement;



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

ON 29/07/2020 at about 0740 hrs I  
vehicle ES9338H exiting B4C  
Drive 6 car park exit. I st  
Stop line to check traffic &  
I did not realised any accide-  
one week later my insurance agent

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F: (65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Thursday, September 3, 2020 9:02 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Dear Irene,

AS spoken, please refer to attached video.

Regards,

Ashlyn Chng

**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Monday, 3 August 2020 9:48 PM  
**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** FW: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

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Dear Sir/Mdm,

We refer to the above matter.

Our insured has not lodge report and we are writing to them to do so.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, July 30, 2020 2:40 PM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** FW: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Pls assist

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Thursday, July 30, 2020 2:36 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **ES9338H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 / 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,  
Ashlyn Chng  
**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre  
Level 4, Bodycare Centre  
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