

ASS. REC. BY:

REF: CS/CTI20009617/f3

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Irene Tay of CTI Date/Time: 8/9/2020 4:30 PM

Estimated Cost: Bill to:

OD ☒ TP WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJS 9392R

Insured: ES 9338H

at Workshop m/s Borneo Motors

Tel: 9776 2689 / 6631 1865

Ashlyn / 1874

of 17 Ubi Road 4

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 29/07/2020

CA / REV / REP. / REV 24 HRS

"WP"

H.O.D. Endorsement:

Date/Time: 08-09-20 4.33P.M

Person Contacted:

RAYMOND

Vehicle IN/OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	SJS 9392R-X
	ES 9338H- NA/MSG18022100/z4 DOA :07/12/2018
1-10-20	9.49A.M Raymond call and say owner sold the car.
24-11-20	Owner sold the car and liability under - spoke to Ashlyn.
24/11/5.27pm	Informed Irene thru email. <i>Alvin</i> 18/12/2020.

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 24 November, 2020 5:27 PM
To: 'Irene Tay'; 'Claims Dept of CTI'; sur@lkkauto.com
Cc: 'assignments'
Subject: RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Re-send.

Dear Irene,

Please be informed that according to the repairer, liability unclear and owner already sold the car.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 24 November, 2020 5:26 PM
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; sur@lkkauto.com
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Dear Gabriel,

Please be informed that according to the repairer, liability unclear and owner already sold the car.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 September, 2020 4:08 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Summer Lee (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 September, 2020 4:08 PM
To: Ashlyn Chng; Claims Dept of CTI
Cc: 'assignments'; Admin A
Subject: Re: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Dear Sir/Mdm (LKK),

Please get your surveyor to liaise INCHAPE to conduct survey.

Regards,
Irene Tay

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, September 7, 2020 8:27 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Hi Irene,

Please arrange for survey ASAP.

Thank you.

Regards,
Ashlyn

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 3 September 2020 9:08 AM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: FW: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

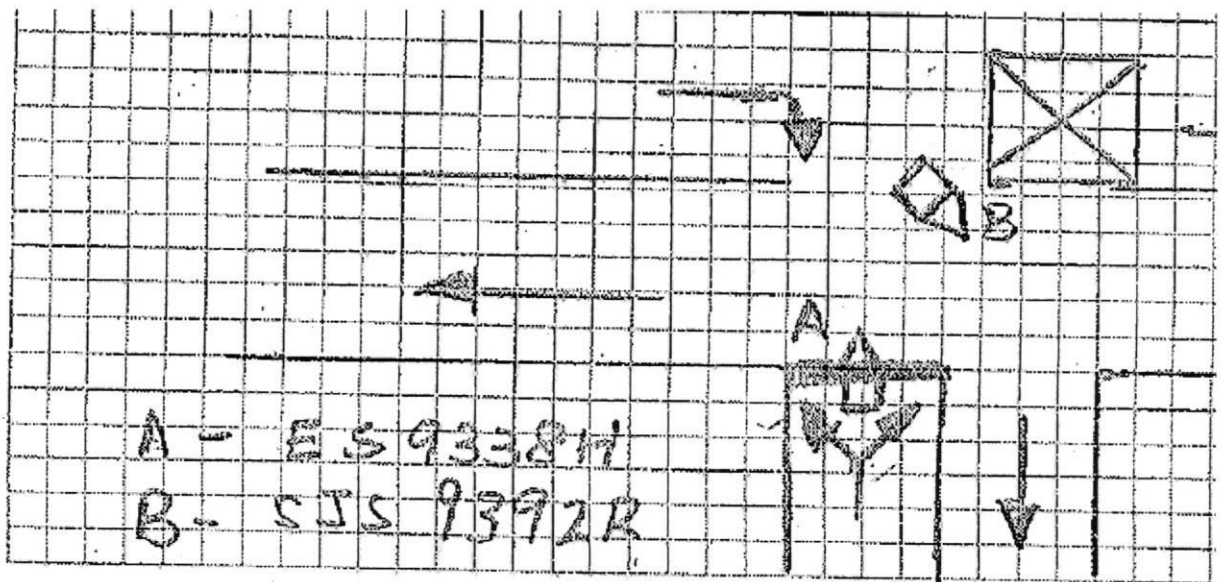
CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Mdm,

We refer to the above captioned matter and our telephone conversation a moment ago.

Liability is unclear.

Enclosed herewith our insured's statement;



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 29/07/2020 at about 0740 hrs I
 vehicle ES9338H exiting B4C
 Drive 6 car park exit. I st
 Stop line to check traffic f
 I did not realised any accide-
 one week later my insurance again

Regards,

Irene Tay
 Executive
 Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
 3 Anson Road #15-00 Springleaf Tower Singapore 079909
 DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Thursday, September 3, 2020 9:02 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Dear Irene,

AS spoken, please refer to attached video.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 3 August 2020 9:48 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: FW: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the above matter.

Our insured has not lodge report and we are writing to them to do so.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, July 30, 2020 2:40 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: FW: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Pls assist

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Thursday, July 30, 2020 2:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (RS) - Accident involving SJS9392R & ES9338H DOA 29/07/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **ES9338H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 / 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg