

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 16 February 2021 11:00 AM
To: 'Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)'
Subject: RE: URGENT / 2nd REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured) Our Ref: TAX/09/20/2009/lg LKK REF : CC3/AIG20009610/Qks3
Attachments: DV_SHD6260K.pdf; ATA_SHD6260K.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 1 February 2021 2:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: URGENT / 2nd REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured) Our Ref: TAX/09/20/2009/lg LKK REF : CC3/AIG20009610/Qks3

Dear Hsiao Tong,

Can compromise at global sum of \$1,890 (LOR at 3 days, LOI at 1.5 days) since we are honest to claim just 1.5 days for LOI. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 30 January 2021 2:42 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: Re: URGENT / 2nd REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured)
Our Ref: TAX/09/20/2009/Ig LKK REF : CC3/AIG20009610/Qks3

Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of **\$1,810.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 13 January 2021 12:22 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT / 2nd REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured)
Our Ref: TAX/09/20/2009/Ig LKK REF : CC3/AIG20009610/Qks3

Without Prejudice

Hi Lee Gek,

We are preparing report in order to seek mandate from AIG.

We will expedite the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 12 January 2021 6:10 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: URGENT / 2nd REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured)

Our Ref: TAX/09/20/2009/lg LKK REF : CC3/AIG20009610/Qks3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC3/AIG20009610/Qps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, January 12, 2021 5:20 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: URGENT / 2nd REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured) Our Ref: TAX/09/20/2009/lg LKK REF : CC3/AIG20009610/Qks3

URGENT
2nd REMINDER

Dear All,

Please let us have your offer by **20th January 2021**. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Thursday, 3 December 2020 10:46 AM
To: Khanchna (LKK Auto)
Subject: URGENT / REMINDER Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured) Our Ref: TAX/09/20/2009/lg LKK REF : CC3/AIG20009610/Qks3

URGENT
REMINDER

Dear Khanchna,

Please let us have your offer by **10th December 2020**. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Thursday, 22 October 2020 2:26 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A; Khanchna (LKK Auto)

Subject: FW: LOD Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured) Our Ref: TAX/09/20/2009/lg LKK REF : CC3/AIG20009610/Qks3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

FYNA, our ref CC3/AIG20009610/Qks3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

Sent: Thursday, 22 October 2020 2:22 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 4/9/2020 involving SHD 6260K & SMD 7975R (AIG's insured) Our Ref: TAX/09/20/2009/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,454.30
Loss of Rental	\$475.08 (4 days x \$118.77)
Loss of Income	\$90.00 (**1.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,026.38

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Vehicle attachment history

Please let us have your offer soon. Thanks.

** our hirer took a replacement taxi from 4/9/20 at 2.10pm to 7/9/20 at 8.40am. Please refer to the attached vehicle attachment history.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

