

**Re: Liability for SJY5924B Your ref: SLL4264Z Our ref: SJY5924B D.O.A: 27/08/2020 LKK
REF : CC4/AIG20009604/Kes3**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 11/18/2020 4:35 PM

To: City Auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: City Auto <cityauto@singnet.com.sg>

Sent: Wednesday, November 18, 2020 3:47 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for SJY5924B Your ref: SLL4264Z Our ref: SJY5924B D.O.A: 27/08/2020 LKK REF : CC4/AIG20009604/Kes3

Dear Sir/Mdm,

Kindly let us know the status for this case.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Thursday, 10 September, 2020 10:47 AM

To: City Auto

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: Liability for SJY5924B Your ref: SLL4264Z Our ref: SJY5924B D.O.A: 27/08/2020 LKK REF : CC4/AIG20009604/Kes3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Thursday, 10 September 2020 10:01 AM

To: Admin A

Subject: Liability for SJY5924B Your ref: SLL4264Z Our ref: SJY5924B D.O.A: 27/08/2020

Importance: High

Dear Sir,

Please let us know what is the liability for this case.

Kindly assist.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944