Summer Lee (LKK Auto)

From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Tuesday, 8 September, 2020 2:16 PM

To: Irene Tay; Corene Chong; Celeste Ng; Tang Hui Ting

Cc: admin-a@lkkauto.com; assignments

Subject: RE: Our client's vehicle no.GBH4608E (CA); Your insured's vehicle no.

GBB5086K(CHINA) DOA 05/09/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

- 1. We refer to your letter dated as below
- 2. Please be informed that the said vehicle can be inspected at:

Venue: Cadre Automobile

Address: No. 1 Kaki Bukit Avenue 6 #02-49

Autobay @ Kaki Bukit Singapore 417883

Contact: Mr Victor @ 6747 7618

3. Please liaise with the above workshop.

Thank You.

Regards Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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From: Irene Tay < irene Tay irene

To: Nancy Lam <<u>nancy@crossbordersllc.com</u>>; Corene Chong <<u>corene@crossbordersllc.com</u>>; Celeste Ng

<<u>celeste@crossbordersllc.com</u>>; Tang Hui Ting <<u>huiting@crossbordersllc.com</u>>

Cc: admin-a@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Subject: RE: Our client's vehicle no.GBH4608E (CA); Your insured's vehicle no. GBB5086K(CHINA) DOA 05/09/2020 - PRI

Dear Sir/Mdm (LKK),

Please get your surveyor to liaise with CROSSBORDERS to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nancy Lam < nancy@crossbordersllc.com >

Sent: Tuesday, September 8, 2020 12:43 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng

<<u>celeste@crossbordersllc.com</u>>; Tang Hui Ting <<u>huiting@crossbordersllc.com</u>>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Our client's vehicle no.GBH4608E (CA); Your insured's vehicle no. GBB5086K(CHINA) DOA 05/09/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

- 1. We refer to your email as below.
- 2. Our client objects appointing your surveyors as a single joint expert.
- 3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a) Dennis Yap
 b) Yap Teck Lee
 c) Yap Teck Chye
 d) Dixon Yeo
 PAL'S Appraiser Pte Ltd
 LCW Appraiser Pte Ltd
 MC-Coy Appraiser Pte Ltd
 Treasure Appraiser Pte Ltd

e) Marc Ananda United Appraisal and Management Pte Ltd

f) Andrew How Prominent Appraiser Services

g) Alan Cheong K.H. C L Appraiser Pte Ltd
h) T.T. Rajan ST Appraisal Services
i) Sebastian Lim Constant Appraiser Services

i) Aeon Auto Consultants LLP

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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From: Irene Tay < irene.tay@sg.cntaiping.com>
Sent: Tuesday, 8 September 2020 12:36 pm

To: Corene Chong <<u>corene@crossbordersllc.com</u>>; Celeste Ng <<u>celeste@crossbordersllc.com</u>>; Tang Hui Ting <<u>huiting@crossbordersllc.com</u>>

Cc: Nancy Lam <nancy@crossbordersllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: Our client's vehicle no. GBH4608E (CA); Your insured's vehicle no. GBB5086K(CHINA) DOA 05/09/2020 - PRI

Dear Sir/Mdm,

Enclosed herewith the list of surveyors.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nancy Lam < nancy@crossbordersllc.com > Sent: Monday, September 7, 2020 3:08 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Corene Chong < corene@crossbordersllc.com">com; Celeste Ng < celeste@crossbordersllc.com; Tang Hui Ting

<huiting@crossbordersllc.com>

Subject: Our client's vehicle no. GBH4608E (CA); Your insured's vehicle no. GBB5086K(CHINA) DOA 05/09/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 07 September 2020 for your kind attention

Thank You.

Regards Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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