

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 27 November, 2020 4:16 PM
To: 'Cecilia Low'; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING

Dear Cecilia,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 8 September 2020 12:14 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Sayedinah <sayedinah@tanchong.com>
Subject: RE: CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING

Dear Sirs

Please attend to the PRI on WP basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Sayedinah [<mailto:sayedinah@tanchong.com>]

Sent: Tuesday, 8 September 2020 9:29 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING

Importance: High

Hi Madam,
apology. Error on my part. Please ignore.

Regards
Sayedinah Ali
Service Executive(Insurance Claims)
TC AutoClinic Pte Ltd
25, Leng Kee Road.
Singapore(159097)
HP:92992693 DID:67038515 FAX:+65-64795019
Email:sayedinah@tanchong.com
Website:www.tanchong.com

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Tuesday, 8 September 2020 9:27 AM

To: Sayedinah <sayedinah@tanchong.com>

Cc: Kelvin Heng <kelvinheng@tanchong.com>

Subject: RE: CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING

Without Prejudice

Dear Sayedinah

Please confirm if the attached video footages are related to the accident involving our insure vehicle SLP7035C.
Thank you.

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From: Sayedinah [<mailto:sayedinah@tanchong.com>]

Sent: Tuesday, 8 September 2020 9:24 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Kelvin Heng <kelvinheng@tanchong.com>

Subject: Re: CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING
Importance: High

Hi Madam,
Steve Chen LKK is our choice.

Regards
Sayedinah Ali
Service Executive(Insurance Claims)
TC AutoClinic Pte Ltd
25, Leng Kee Road.
Singapore(159097)
HP:92992693 DID:67038515 FAX:+65-64795019
Email:sayedinah@tanchong.com
Website:www.tanchong.com

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 8 September 2020 9:16 AM
To: Sayedinah <sayedinah@tanchong.com>
Cc: Kelvin Heng <kelvinheng@tanchong.com>
Subject: CTPIS ref: SNM20D203243/C02. RE: SLK3458T-AIG-TP(SLP7035C) CN TAIPING

Without Prejudice

Dear Sirs

We refer to your email of even date and regret that we are unable to agree to Direct Settlement.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.
We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Sayedinah [<mailto:sayedinah@tanchong.com>]

Sent: Friday, 4 September 2020 6:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kelvin Heng <kelvinheng@tanchong.com>

Subject: SLK3458T-AIG-TP(SLP7035C) CN TAIPING-LIABILITY STATUS

Importance: High

Hi Claims Team,

kindly advise on liability status of the above mentioned vehicle. Will arrange survey soonest. Thank you very much.

Regards

Sayedinah Ali

Service Executive(Insurance Claims)

TC AutoClinic Pte Ltd

25, Leng Kee Road.

Singapore(159097)

HP;92992693 DID:67038515 FAX:+65-64795019

Email:sayedinah@tanchong.com

Website:www.tanchong.com