

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 8 September, 2020 11:15 AM
To: 'Adeline Chng'; assignments@lkkauto.com; 'SUR'
Cc: 'Claims Dept of CTI'; 'Kelvin Heng'; 'Sayedinah'
Subject: RE: SNM20D203255/GBD5282A/CHNGPW / FW: SMH6424A-AIG-TP(GBD5282A)CN TAIPING-LIABILITY STATUS

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 8 September, 2020 11:03 AM
To: assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kelvin Heng <kelvinheng@tanchong.com>; Sayedinah <sayedinah@tanchong.com>
Subject: RE: SNM20D203255/GBD5282A/CHNGPW / FW: SMH6424A-AIG-TP(GBD5282A)CN TAIPING-LIABILITY STATUS

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Sayedinah <sayedinah@tanchong.com>

Sent: Tuesday, 8 September 2020 10:37 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kelvin Heng <kelvinheng@tanchong.com>

Subject: Re: SNM20D203255/GBD5282A/CHNGPW / FW: SMH6424A-AIG-TP(GBD5282A)CN TAIPING-LIABILITY STATUS

Importance: High

Hi Adelene,

Steve Chen (LKK) is our choice. My insured sending in vehicle on 10/09/2020 . Survey can be conducted anytime after 1000hrs. Thank you very much.

Regards

Sayedinah Ali

Service Executive(Insurance Claims)

TC AutoClinic Pte Ltd

25, Leng Kee Road.
Singapore(159097)

HP;92992693 DID:67038515 FAX:+65-64795019

Email:sayedinah@tanchong.com

Website:www.tanchong.com

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 8 September 2020 10:30 AM

To: Sayedinah <sayedinah@tanchong.com>; Kelvin Heng <kelvinheng@tanchong.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203255/GBD5282A/CHNGPW / FW: SMH6424A-AIG-TP(GBD5282A)CN TAIPING-LIABILITY STATUS

Without Prejudice

Our reference: **SNM20D203255C02/ GBD5282A/Chngpw**

Your reference: SMH6424A-AIG-TP(GBD5282A)

Dear Sirs

ACCIDENT INVOLVING GBD5282A & SMH6424A ON 04/09/2020

We refer to your email of 07/09/2020

Please be advised that liability is in favor of your client.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 September 2020 9:13 AM

To: sayedinah@tanchong.com; kelvinheng@tanchong.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203255/GBD5282A/CHNGPW / FW: SMH6424A-AIG-TP(GBD5282A)CN TAIPING-LIABILITY STATUS

Dear Adeline,

Please conduct PRS for **SMH6424A**.

Note: officer in charge – Adeline Chng.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Sayedinah <sayedinah@tanchong.com>
Sent: Monday, September 7, 2020 4:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Kelvin Heng <kelvinheng@tanchong.com>
Subject: SMH6424A-AIG-TP(GBD5282A)CN TAIPING-LIABILITY STATUS
Importance: High

Hi Claims Team,
kindly advise on liability status for the above mentioned vehicle. Will arrange survey soonest. Thank you very much.

Regards
Sayedinah Ali
Service Executive(Insurance Claims)
TC AutoClinic Pte Ltd

25, Leng Kee Road.
Singapore(159097)
HP;92992693 DID:67038515 FAX:+65-64795019
Email:sayedinah@tanchong.com
Website:www.tanchong.com