

## Shirley Hiew (LKK Auto)

---

**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Friday, 25 September 2020 9:00 am  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** LEE KATIE  
**Subject:** FW: ARRANGE FOR SURVEY SHD5385R

M11D10772009

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong  
Executive  
Claims  
United Overseas Insurance Limited  
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main . (65) 6222 7733 | DID . (65) 6490 9329 | Fax . (65) 6327 3869 | Email . josephinewong@uoi.com.sg

### UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

-----Original Message-----

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
Sent: Thursday, 24 September 2020 4:55 PM  
To: LEE KATIE <katielee@uoi.com.sg>  
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
Subject: RE: ARRANGE FOR SURVEY SHD5385R

Dear Katie,

Kindly provide us claim number to submit report.

Thank you.  
Best Regards,  
Shirley Hiew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Tuesday, 8 September 2020 12:03 pm  
To: 'LEE KATIE' <katielee@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
Subject: RE: ARRANGE FOR SURVEY SHD5385R

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Tuesday, 8 September 2020 10:01 AM

To: Candy Kong <candy.kong@transcab.com.sg>

Cc: 'Zhe Wei' <zhewei.kek@transcab.com.sg>; Yvonne Wong (LKK Auto) <yvonne Wong@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: ARRANGE FOR SURVEY SHD5385R

Importance: High

WITHOUT PREJUDICE

Dear Candy,

We will appoint LKK Auto Consultants to conduct pre-repair inspection today.

Aside to Yvonne, kindly assist to carry out pre-repair inspection at the workshop urgently.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

-----Original Message-----

From: Candy Kong <candy.kong@transcab.com.sg>

Sent: Tuesday, 8 September 2020 9:16 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: 'Zhe Wei' <zhewei.kek@transcab.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: ARRANGE FOR SURVEY SHD5385R

Hi Josephine

Resend.

Kindly pls arrange too survey ASAP

Taxi in workshop since 03.09.2020 till now

Thks & Rdgs

Candy Kong

Claims Service Assistant

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

-----Original Message-----

From: Zhe Wei [mailto:zhewei.kek@transcab.com.sg]  
Sent: Monday, 7 September, 2020 5:19 PM  
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>  
Cc: 'Candy Kong' <candy.kong@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY SHD5385R  
Importance: High

Hi Josephine,

Kindly arrange the survey on an urgently basis.

Thank you.

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

-----Original Message-----

From: Zhe Wei [mailto:zhewei.kek@transcab.com.sg]  
Sent: Friday, September 04, 2020 1:17 PM  
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>  
Cc: 'Candy Kong' <candy.kong@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY SHD5385R

Hi Josephine

Please arrange for survey as below :

GW5267K- 03.09.2020 AT 1350Hrs - SHD5385R

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards,  
Kek Zhewei  
Claims Officer

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

--

This email has been checked for viruses by AVG.  
<https://www.avg.com>

--

This email has been checked for viruses by AVG.  
<https://www.avg.com>