

## Su Li (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Friday, 11 September 2020 2:58 PM  
**To:** 'KENNY LIM CHING GHEE'  
**Cc:** 'MT\_Claim\_SG'; Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: New Assignment (PRS) - Accident involving SMT2214C and YP2606J(OI) on 13/08/2020 - Oref: 20/20/20/VC05/023539 [External Confidential]  
**Attachments:** TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMT 2214C at M/s WEARNES AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 8 September 2020 10:35 AM  
**To:** 'KENNY LIM CHING GHEE'; assignments; SUR; Admin A  
**Cc:** 'MT\_Claim\_SG'  
**Subject:** RE: New Assignment (PRS) - Accident involving SMT2214C and YP2606J(OI) on 13/08/2020 - Oref: 20/20/20/VC05/023539 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Tuesday, 8 September, 2020 10:10 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - Accident involving SMT2214C and YP2606J(OI) on 13/08/2020 - Oref: 20/20/20/VC05/023539 [External Confidential]

## Lonpac External - Confidential

Dear team

Please arrange for a PRS for SMT2214C at Wearnes Automotive. Person to contact – Michelle Ong M (65) 9129 4556 F (65) 6264 7137

Direct Settlement case.

Thnak you.

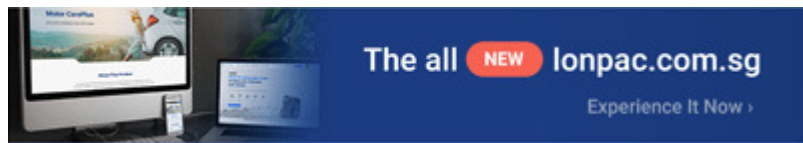
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Sent:** Tuesday, 8 September 2020 9:55 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Our Ref: SMT2214C; Your Insured YP2606J DOA 13/08/2020 - Oref: 20/20/20/VC05/023539 [External Confidential]

**Importance:** High

Dear Kenny,

Please arrange for survey tomorrow morning 09/09/2020 after 1pm.

Kindly confirm appt in writing.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Monday, 17 August 2020 10:06 AM

**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Our Ref: SMT2214C; Your Insured YP2606J DOA 13/08/2020 - Oref: 20/20/20/VC05/023539 [External Confidential]

## **Lonpac External - Confidential**

Without Prejudice

Dear Michelle

We are agreeable to direct settlement.

Please advise on survey details so we can arrange.

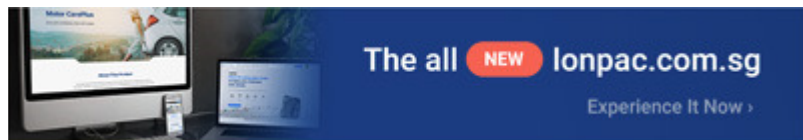
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>  
**Sent:** Saturday, 15 August 2020 11:13 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Subject:** Direct Settlement - Our Ref: SMT2214C; Your Insured YP2606J DOA 13/08/2020  
**Importance:** High

Dear Sirs,  
We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
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[www.wearnes.com](http://www.wearnes.com)   [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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