

Re: Accident involving GW4924D and SMC5034A on 03.09.20 (Your Ref:TBA) LKK REF : CC4/AIG20009571/es3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 9/14/2020 3:08 PM

To: Vision Autowork <visionautowork@gmail.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vision Autowork <visionautowork@gmail.com>

Sent: Monday, September 14, 2020 3:03 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Su Li (LKK Auto) <suli@lkkauto.com>

Subject: Re: Accident involving GW4924D and SMC5034A on 03.09.20 (Your Ref:TBA) LKK REF : CC4/AIG20009571/es3

Dear Asher,

We refer to our email dated 09/09/2020.

Do you manage to get the SMC5034A's video footage?

Kindly seek the video footage from your insured and share it with us for further discussion of the liability.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

8 Kaki Bukit Avenue 4,
#08-09, Premier @ Kaki Bukit,
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Wed, Sep 9, 2020 at 4:00 PM Su Li (LKK Auto) <suli@lkkauto.com> wrote:

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Vision Autowork [mailto:visionautowork@gmail.com]

Sent: Wednesday, 9 September 2020 9:22 AM

To: Admin A; Admin-D (LKKAuto)

Subject: Accident involving GW4924D and SMC5034A on 03.09.20 (Your Ref:TBA)

Dear Sir / Madam,

We refer to the above matter.

As your insured (SMC5034) stated video footage is available for this accident on the GIA report (attached).

Kindly seek the video footage from your insured and share it with us for further discussion of the liability.

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

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