

Re: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000780MFSH/1 * EXPRESS SETTLEMENT VIA LKK - ACC INV SHA4368M AND YP1555D ON 31.01.2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 25/11/2020 9:28 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$4,870.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, October 22, 2020 10:00 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000780MFSH/1 *** EXPRESS SETTLEMENT VIA LKK - ACC INV SHA4368M AND YP1555D ON 31.01.2020

Dear Khanchna,

Please offer as per below:

COR : \$3,905.50

LOU : \$360-\$1200 (\$60-\$150 x 08 days)

LTA : \$7.45

Total : \$4,272.95 - \$5,112.95

- Please request third party to amend the repair tax invoice **TO** > MS First Capital Insurance Ltd.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, October 22, 2020 9:10 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000780MFSH/1 *** EXPRESS SETTLEMENT VIA LKK - ACC INV SHA4368M AND YP1555D ON 31.01.2020

YOUR REF: D20000780MFSH

LKK REF: CC4/FCI20009561/R1ka3

Dear Rachel,

We refer to the above matter.

We seek your approval to offer third party repairer "VENDA ENGINEERING & TRADING PTE LTD" at \$4,632.95 ~ 5,352.95 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,884.71	\$ 3,905.50
2. Loss of Use (8 days x \$250)	\$ 2,000.00	\$ 720.00 ~ 1,440.00 (8 days x \$90 ~ \$180)
3. LTA Search	\$ 7.45	\$ 7.45
Total	\$ 10,892.16	\$ 4,632.95 ~ 5,352.95

Surveyor recommended 6 days for repair + 1 Sunday + 1 PRS = 8 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: 10 September 2020 9:34 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000780MFSH/1 *** EXPRESS SETTLEMENT - ACC INV SHA4368M AND YP1555D ON 31.01.2020

Dear Mei Kwan,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, September 9, 2020 4:35 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000780MFSH/1 *** EXPRESS SETTLEMENT - ACC INV SHA4368M AND YP1555D ON 31.01.2020

YOUR REF: D20000780MFSH

LKK REF: CC4/FCI20009561/R1ka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 1555D on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 7 September, 2020 4:05 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20000780MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 7 September, 2020 3:54 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20000780MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.