Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 9 September, 2020 4:35 PM **To:** RACHELWU@MSFIRSTCAPITAL.COM.SG

Cc: Khanchna (LKK Auto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20000780MFSH/1 *** EXPRESS SETTLEMENT - ACC

INV SHA4368M AND YP1555D ON 31.01.2020

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

YOUR REF: D20000780MFSH

LKK REF: CC4/FCI20009561/R1ka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle YP 1555D on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 7 September, 2020 4:05 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20000780MFSH/1

Dear Sir/Madam.

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg

Sent: Monday, 7 September, 2020 3:54 PM **To:** <u>ASSIGNMENTS@LKKAUTO.COM</u>

Cc: cwsmotorclaims@msfirstcapital.com.sg;

RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20000780MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.