# Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Monday, 7 September, 2020 10:29 AM **To:** Mei Kwan (LKKAuto); assignments

Subject: RE: Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our

Ref: YeeAuto-SDH9211J; Accident Involving SDH 9211 J & SJD 5848 Z on 25 August

2020

Categories: HMK

Dear Mei Kwan,

Workshop say will withdraw the lawyer letter thanks.

Best Regards,

Summer Lee | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, 7 September, 2020 10:25 AM **To:** assignments <assignments@lkkauto.com>

Subject: RE: Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our Ref: YeeAuto-

SDH9211J; Accident Involving SDH 9211 J & SJD 5848 Z on 25 August 2020

Hi

Lawyer involved. Please confirm.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>

Sent: Monday, 7 September, 2020 10:04 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our Ref: YeeAuto-

SDH9211J; Accident Involving SDH 9211 J & SJD 5848 Z on 25 August 2020

Hi,

Kindly assist.

Talk to: Mr chan

Veh: Out

Best Regards,

Summer Lee | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Monday, 7 September, 2020 9:05 AM **To:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Subject: FW: Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our Ref: YeeAuto-

SDH9211J; Accident Involving SDH 9211 J & SJD 5848 Z on 25 August 2020

Hi

### Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 4 September, 2020 6:00 PM

To: bonnie kwok < <a href="mailto:litigation@bonniekwok.com">litigation@bonniekwok.com</a>>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Cc: yeeauto pteltd < yeeautopteltd@gmail.com >

Subject: RE: Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our Ref: YeeAuto-

SDH9211J; Accident Involving SDH 9211 J & SJD 5848 Z on 25 August 2020

# WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

#### Please assist on PRS on WP basis.

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

# Jaime Tay

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: 02 September 2020 17:31

To: Jaime Tay <jaime.tay@eqinsurance.com.sg> Cc: yeeauto pteltd < yeeautopteltd@gmail.com>

Subject: Re: Urgent: Pre-Repair Inspection: Your Vehicle: DM20HO01242/JT (SJD5848Z); Our Ref: YeeAuto-

SDH9211J; Accident Involving SDH 9211 J & SJD 5848 Z on 25 August 2020

Dear Sirs.

Our client agrees to LKK Auto Consultants Pte Ltd as the Single Joint Expert (SJE).

Please let us have their report in due course.

Kindly request for the SJE to contact the repairers, M/s Yee Auto Pte Ltd at 6457 5768 to make the necessary arrangements.

Regards, ST

# **BONNIE KWOK LLC**

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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On Wed, 2 Sep 2020 at 13:36, Jaime Tay < <u>jaime.tay@eqinsurance.com.sg</u>> wrote:

# **Without Prejudice**

## **Save As To Costs**

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd			
Tel: 6255 0808	Tel: 6286 0155			
Fax: 6849 9155	Fax: 6284 1539			
	Contact Person: Sophia			
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services			
L.B.S. Auto Consultants Pte Ltd	Tel: 62934822			
Tel: 6281 6690 / 62832866	Fax: 62963283			
Fax: 6281 8748	Contact Person: Sharon			
Contact Person: Amy/ Grace				
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd			
Tel: 67486076	Tel: 6256-3561			
Fax: 67480361	Fax: 6741-4108			
Contact Person: Elson/Elgene				

7) JP Knights Pte Ltd	8) Appraisals Associates Pte Ltd		
Tel: 63450068	Tel : 67472822		
Fax: 63445328	Fax: 67470070		
9) Infiniti Appraisal Service	10) Formteam Adjusters Pte Ltd		
Tel : 96684818/90099001	Tel: 65091788		
Fax: 64587432	Fax: 65096221		
Fax: 64587432	Fax: 65096221		

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





From: bonnie kwok [mailto: litigation@bonniekwok.com]

**Sent:** 02 September 2020 12:32

To: EQI PRS < EQIPRS@eqinsurance.com.sg>

Subject: Urgent: Pre-Repair Inspection: Your Vehicle: SJD5848Z; Our Ref: YeeAuto-SDH9211J; Accident Involving

SDH 9211 J & SJD 5848 Z on 25 August 2020

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Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SDH 9211 J at M/s Yee Auto Pte Ltd, Block 160 Sin Ming Drive #02-17 Sin Ming Autocity Singapore 575722.

Regards,

ST

--

# **BONNIE KWOK LLC**

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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