

Our Ref : T 0920 / SHD3317B /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 18-Sep-2020

**COMFORTDELGRO**  
**ENGINEERING**

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**WITHOUT PREJUDICE**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**ACCIDENT INVOLVING OUR TAXI SHD3317B YOUR INSURED SDE8318H**  
**AND OTHER \_\_\_\_\_ ON 7-Sep-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD3317B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SDE8318H we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	3,959.00
2	<u>3</u> days Loss of Rental @ \$ 114.95 per day	\$	344.85
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	4,305.85

**HIRER'S CLAIM**

7	<u>0</u> days Loss of Income @ \$ 80.00 per days	\$	-
	<b>Total Claims :</b>	\$	4,305.85

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SDE8318H
- c) GIA / Police report/s of : SHD3317B
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s
  - ( ) PIR
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)


**ACCIDENT INVOLVING i 40 SHD3317B , SDE8318H  
ALONG BLK 218 CHOA CHU KANG CENTRAL CP****ON 07-Sep-20 08:35**I / We **ANG KIANG YONG** (Hirer) NRIC No.: **SXXXX716Z**and/or (Relief) NRIC No.: **SXXXX716Z**Taxi Number **SHD3317B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **07-Sep-2020**Name of Hirer **ANG KIANG YONG**Hirer NRIC **SXXXX716Z**

Signature :

Address **25 FERNVALE ROAD #17-21  
797639**Contact No. **90048892**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,959.00** (Repair Cost), **S\$344.85** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHD 3317B** that was damaged pursuant to the accident which occurred on **07/09/2020** (date) along **BLK 218 CHO CHU KANG CENTRAL CARPARK** (location) involving vehicle no/s **SDE 8318H**. This is pursuant to the inspection conducted on **07/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3317B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3317B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18<sup>th</sup> (day) of October (month) 2021 (year)



MTH

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 7687  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 1

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3317B

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
08.07.2016

CHASSIS CODE  
KMHLB41UMGU091886

NO/DATE  
91523602 11.09.2020

JOB NO.  
305421224

ODOMETER READING

JOB TYPE

Description : 3P 07.09.2020

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,700.00
Add GST @ 7.000 %		259.00
Total Invoice amount		3,959.00

Issued by : KATHERINETAN 11.09.2020 15:40:41  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20090079

Date: 11 September 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      07/09/2020    @   08:35 hrs  
ALONG                                BLK 218 CHOA CHU KANG CENTRAL CP  
INVOLVING                         SDE8318H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3317B** (the "Taxi"). The Taxi was hired to **ANG KIANG YONG IC NO SXXXX716Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

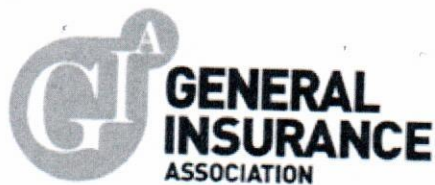
Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-20-106386  
Date of Request: 07/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 07/09/2020  
Enquiry By: Catherine Por Moy Juan  
TP Vehicle No.: SDE8318H  
Accident Date: 07/09/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDE8318H	AIG Asia Pacific Insurance Pte. Ltd.	08/02/2020-07/02/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20009525/T1rs3

18 JANUARY 2021

**CHUA MUI HONG**  
25 HAZEL PARK TERRACE  
HAZEL PARK CONDOMINIUM  
#09-05  
SINGAPORE 678948

Dear Sir/Madam,

**ACCIDENT INVOLVING SDE 8318H & SHD 3317B ALONG/AT BLK 218 CHOA  
CHU KANG CENTRAL CARPARK ON 07/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 3317B against your motor insurance policy.

Based on both party's accident report, we are of the view that liability is not in your favour as your vehicle was moving out from a parking lot and collided with Third Party who was going straight. According to Motor Accident Guide, vehicles moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK  
Case Handler  
DID: 6841 2157  
FAX: 6741 4108  
Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	07 Sep 2020 15:27	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	07 Sep 2020 15:27	<b>Clim Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	07 Sep 2020 15:27	<b>Clim Created</b>	Reg No: SHD3317B. Acct Date: 2020/09/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	07 Sep 2020 15:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	07 Sep 2020 15:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/16	[A] Lee Su Li
6	07 Sep 2020 15:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	07 Sep 2020 15:27	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[I] Merimen Administrator
8	07 Sep 2020 15:28	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	07 Sep 2020 15:28	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	08 Sep 2020 17:12	<b>Clim Registration Modified</b>	Acct Time:08:00:00->08:35:00.	[I] AIG OneClaim Integration User
11	08 Sep 2020 23:50	<b>Clim Registration Modified</b>	Acct Time:08:35:00->08:00:00. Pol No:1800012236-02->1800012236.	[I] Subramaniam, Divyashni
12	09 Aug 2021 12:37	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	09 Aug 2021 12:37	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Aug 2021 12:37	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/07/08.	[A] JOANNE LEE KHANG MIN
15	09 Aug 2021 12:37	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	08 Sep 2021 17:03	<b>Adj Mandate Request</b>	Cur.Req:4305.85:Lia:100%*Quantum:(a)CORw/GST:\$3,959.00+(b)LOR(3days x \$114.95):\$344.85+(c)GIA search fee:\$2 =Total:\$4,305.85**Recommended 3 repair days. +1 Sun = 6 Days	[A] Jaslin Kok Chin Yi
17	07 Oct 2021 11:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/16. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
18	07 Oct 2021 11:45	<b>Adj Mandate Set</b>	Approved:4305.85:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2579642	07 Sep 2020 15:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD3317B	SDE8318H	11.00
2715174	09 Aug 2021 12:37:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3317B	SDE8318H	11.00

