

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 28 September 2020 10:15 AM  
**To:** Admin-D (LKKAUTO); 'Teo, Grace'; 'Henry, Irene James'; assignments; SUR  
**Cc:** 'Chua, Gek Tiang Ruth'  
**Subject:** RE: LKK(MC) \ CMTD2002591/IJH - GBD1273C & QQ3988 ACC ON 02.09.20 | Our Ref: FT/smc/102638/PD (ECO) QQ3988  
**Attachments:** PRELI ADVISED.pdf

Dear Irene,

Enclosed preliminary revised of vehicle QQ 3988  
Date of survey: 9/9/20  
Number of days (estimated) : 7 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 9 September 2020 4:43 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>  
**Subject:** RE: LKK(MC) \ CMTD2002591/IJH - GBD1273C & QQ3988 ACC ON 02.09.20 | Our Ref: FT/smc/102638/PD (ECO) QQ3988

Dear Irene,

Please be informed that we have inspected the vehicle QQ 3988 on 9/9/20.

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 7 September 2020 11:52 AM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Henry, Irene James' <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: 'Chua, Gek Tiang Ruth' <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** RE: LKK(MC) \ CMTD2002591/IJH - GBD1273C & QQ3988 ACC ON 02.09.20 | Our Ref: FT/smc/102638/PD (ECO) QQ3988

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, 7 September, 2020 11:38 AM

**To:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [max@advlawllc.com](mailto:max@advlawllc.com); [fsw88@live.com.sg](mailto:fsw88@live.com.sg); [elton.tan@advlawllc.com](mailto:elton.tan@advlawllc.com); [ecoautoclaims@gmail.com](mailto:ecoautoclaims@gmail.com); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** LKK(MC) \ CMTD2002591/IJH - GBD1273C & QQ3988 ACC ON 02.09.20 | Our Ref: FT/smc/102638/PD (ECO) QQ3988

Without Prejudice

Our Reference : CMTD2002591/IJH

Your Reference: FT/smc/102638/PD (ECO) QQ3988

Hi Jia Yun,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **QQ3988** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/ [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg) .

Please revert your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>

**Sent:** Monday, September 7, 2020 11:17 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [max@advlawllc.com](mailto:max@advlawllc.com); [fsw88@live.com.sg](mailto:fsw88@live.com.sg); [elton.tan@advlawllc.com](mailto:elton.tan@advlawllc.com); [ecoautoclaims@gmail.com](mailto:ecoautoclaims@gmail.com); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** RE: PRI \ CMTD2002591/IJH - GBD1273C & QQ3988 ACC ON 02.09.20 | Our Ref: FT/smc/102638/PD (ECO) QQ3988

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Grace,

We refer to the above matter.

We would like to appoint Marcus Chua from LKK Auto Consultants.

Thank you.

Best Regards

Jy



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, September 07, 2020 10:08 AM

**To:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** [max@advlawllc.com](mailto:max@advlawllc.com); [fsw88@live.com.sg](mailto:fsw88@live.com.sg); [elton.tan@advlawllc.com](mailto:elton.tan@advlawllc.com); [ecoautoclaims@gmail.com](mailto:ecoautoclaims@gmail.com); Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** PRI \ CMTD2002591/IJH - GBD1273C & QQ3988 ACC ON 02.09.20 | Our Ref: FT/smc/102638/PD (ECO) QQ3988

Our Reference : CMTD2002591/IJH

Your Reference: FT/smc/102638/PD (ECO) QQ3988

**Without Prejudice**  
**EMAIL ONLY**

Date: 07/09/2020

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S ADVANCE LAW LLC**

Dear Jia Yun,

**ACCIDENT INVOLVING GBD1273C & QQ3988 ON 02.09.2020**

We refer to your Notice of Accident dated 04/09/2020.

**Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/ [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg) .**

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Jy <[jiayun.lee@advlawllc.com](mailto:jiayun.lee@advlawllc.com)>

**Sent:** Friday, September 4, 2020 5:37 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [max@advlawllc.com](mailto:max@advlawllc.com); [fsw88@live.com.sg](mailto:fsw88@live.com.sg); [elton.tan@advlawllc.com](mailto:elton.tan@advlawllc.com); [ecoautoclaims@gmail.com](mailto:ecoautoclaims@gmail.com)

**Subject:** Our Ref: FT/smc/102638/PD (ECO) QQ3988, Your Ref: GBD1273C (SOMPO)

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Dear Sir/ Ms,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURUSANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES.

We act for who has been instructed with motorcar no. **QQ3988** with instructions to repair the same.

Accident on : 02/09/2020 @ 08:10 HRS, ALONG PIE

Please be informed that the said vehicle can be inspected at:-

Venue : ECO AUTOMOBILE CLAIMS & REPAIR PTE LTD  
15 KAKI BUKIT ROAD 4  
BARTLEY BIZ CENTER  
#01-53  
SINGAPORE 417808

PIC : ALFIE CHONG

Contact No : 9176 5733

Thank you.

Best Regards

*Y*



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

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