

# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI209-0120 / SLB490R  
Your Ref : SMD8861D  
Date : 24<sup>th</sup> September 2020

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**AIG ASIA Pacific Insurance Pte Ltd**  
78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLB490R & SMD8861D AT MSCP LEVEL 4 OF CHINATOWN COMPLEX (LOT288) ON 30.08.2020, 11:20HRS**

We are instructed by **GAN CHIH JOU** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLB490R** was damaged by vehicle **SMD8861D** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (INC 7% GST)	\$ 2,996.00
2) Loss of Use for 04 days (3 + 1 weekend)	\$ 480.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 3,478.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 3,478.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



**NEW HOCK TECK MOTOR PTE LTD**

# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

**Accident on** 30.8.2020 @ 1120hrs  
**Involving Vehicles** SLB490R x SMD8861D  
**Along** MSCP Level 4 of Chinatown complex (Lot 288)

I/We, the registered owner/driver of vehicle registration no: SLB490R  
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

  
\_\_\_\_\_  
Owner's Signature  
(Company's stamp if applicable)

Name: Gan Chih Jon

NRIC No.: S1642635J

Date: 30.8.2020

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, NEW HOCK TECK MOTOR PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,996.00 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLB 490R that was damaged pursuant to the accident which occurred on 30/08/2020 (date) along MSCP LEVEL 4 OF CHINATOWN COMPLEX (LOT 288) (location) involving vehicle no/s SMD 8861D. This is pursuant to the inspection conducted on 07/09/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner GAN CHIH JOU (the third party claimant”) of vehicle no. SLB 490R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB 490R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 01 (month) 2021 (year)

  
\_\_\_\_\_  
Signed by appointed surveyor

  
  
\_\_\_\_\_  
Signed by “the workshop” (with chop)



新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: [admin@nhtmotor.com](mailto:admin@nhtmotor.com) Website: [www.nhtmotor.com](http://www.nhtmotor.com)

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

## TAX INVOICE

**AIG ASIA Pacific Insurance Pte Ltd**

78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

Client: GAN CHIH JOU

Invoice No : NPL209-0120

Date : 24-Sep-20

Date of Accident : 30-Aug-20

Vehicle No. : SLB490R

Model Type : Subaru Forester

Descriptions		Amount
Lump Sum Repair Cost		2,800.00
GST 7 %		: 196.00
Total		: 2,996.00

SIN DOLLARS: TWO THOUSAND NINE HUNDRED AND NINETY SIX ONLY



## Third Party Insurer Enquiry

Our Ref No: GR-20-104762

Date of Request: 03/09/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 03/09/2020

Enquiry By Chong Siok Ling

P Vehicle No. SMD8861D

Accident Date 30/08/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMD8861D	AIG Asia Pacific Insurance Pte. Ltd.	05/09/2018-04/09/2020	65-6419-3000
SMD8861D	AIG Asia Pacific Insurance Pte. Ltd.	10/09/2018-09/09/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## TAX INVOICE

Our Ref No: GR-20-104762  
Date of Request: 03/09/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 03/09/2020  
Enquiry By Chong Siok Ling  
P Vehicle No. SMD8861D  
Accident Date 30/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 11 September 2020 3:02 PM  
**To:** KFLIAWA@YAHOO.COM.SG  
**Subject:** ACCIDENT INVOLVING SMD 8861D(AIG) AND SLB 490R AT/ALONG CHINA TOWN COMPLEX MSCP LEVEL 3 ON 30/08/2020

11 Sept 2020

**Mr Liaw Kuen Fai**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMD8861D**

**Our Ref: CC6/AIG20009506/Aps3**

**ACCIDENT INVOLVING SMD 8861D(AIG) AND SLB 490R AT/ALONG CHINA TOWN COMPLEX MSCP LEVEL 3 ON 30/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SLB 490R against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle collided onto third party parked vehicle. Under Motor Accident Guide, moving / reversing vehicle must exercise greater care than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Sep 2020 12:08	<b>Clm Dtl Modified</b>	Claimant's Name: -> GAN CHIH JOU.	[A] Lee Su Li
2	07 Sep 2020 12:08	<b>Clm Veh Model Changed</b>	(206192) SUBARU FORESTER 2.0 XT CVT AWD SR (A).	[A] Lee Su Li
3	07 Sep 2020 12:08	<b>Clm Created</b>	Reg No: SLB490R. Acct Date: 2020/08/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: New Hock Teck Motor Pte Ltd (HQ)	[A] Lee Su Li
4	07 Sep 2020 12:08	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	07 Sep 2020 12:08	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/16	[A] Lee Su Li
6	07 Sep 2020 12:08	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	07 Sep 2020 12:08	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	07 Sep 2020 12:09	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	07 Sep 2020 12:09	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
10	10 Sep 2020 23:09	<b>Video Downloaded</b>	Downloaded SLB490R vs SMD8861D_TP VIDEO	[I] Subramaniam, Divyashni
11	15 Sep 2020 17:38	<b>Video Downloaded</b>	Downloaded SLB490R vs SMD8861D_TP VIDEO	[I] Low, Xianyu
12	25 Sep 2020 16:16	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	25 Sep 2020 16:16	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Sep 2020 16:16	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/03/26.	[A] JOANNE LEE KHANG MIN
15	25 Sep 2020 16:16	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	19 Nov 2020 14:40	<b>Adj Mandate Request</b>	Cur.Req:3298.00:Liability: 100%(B23). Quantum: (a)CORw/GST: \$2,996.00 + (b)LOU(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$3,298.00 *Vehicle Model: Subaru Forester (1998 cc) *3 recommendation repair days *For your approval pl	[A] CHEW HSIAO TONG
17	22 Nov 2020 10:32	<b>Video Downloaded</b>	Downloaded SLB490R vs SMD8861D_TP VIDEO	[I] Tan, Bennie-WZ
18	22 Nov 2020 10:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/16. Mandate Remarks: Subject to all docs/billings in order, to settle at best.	[I] Tan, Bennie-WZ
19	22 Nov 2020 10:53	<b>Adj Mandate Set</b>	Approved:3298.00:Subject to all docs/billings in order, to settle at best.	[I] Tan, Bennie-WZ
20	22 Nov 2020 10:58	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/09/16. Mandate Remarks: Subject to all docs/billings in order and verifying with OI vehicle damages, to settle at best.	[I] Tan, Bennie-WZ
21	22 Nov 2020 10:58	<b>Adj Mandate Set</b>	Approved:3298.00:Subject to all docs/billings in order and verifying with OI vehicle damages, to settle at best.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type  

### ACTIVITY

[10/09/2020 08:52] CHEW HSIAO TONG:  
LKK Handler: Hsiao Tong



**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2579123	07 Sep 2020 12:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLB490R	SMD8861D	11.00
2582503	10 Sep 2020 12:41:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLB490R	CHEW HSIAO TONG	xx.xx
2595428	25 Sep 2020 16:16:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB490R	SMD8861D	11.00